

Introduction to JucyAi: Empowering Businesses with AI-Driven Chatbots

In today's digital age, providing seamless and personalized customer service has become crucial for businesses aiming to thrive in a competitive market. JucyAi offers a robust platform that enables businesses to create and deploy AI-powered chatbots tailored to their unique needs. By leveraging advanced natural language processing capabilities, JucyAi helps businesses engage with customers more effectively, streamline operations, and enhance user experiences.

Whether it's for answering frequently asked questions, managing bookings, or providing specialized information, JucyAi's intuitive interface allows businesses to build customized AI agents without requiring extensive technical expertise. Through features like training collections, real-time knowledge updates, and integration with third-party tools, JucyAi ensures that businesses can deliver accurate, timely, and relevant responses to their customers.

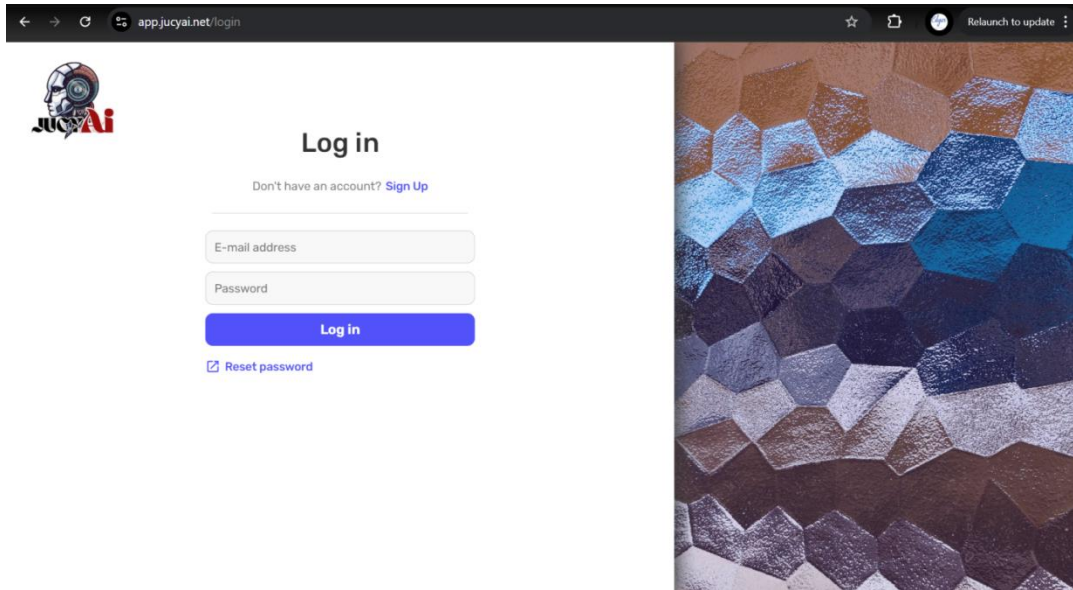
This guide provides a comprehensive overview of how to get started with the JucyAi platform, from setting up your account and creating AI agents to training them using various data sources. With JucyAi, businesses can harness the power of AI to boost productivity and elevate their customer service to new heights.

6 Basic Stages

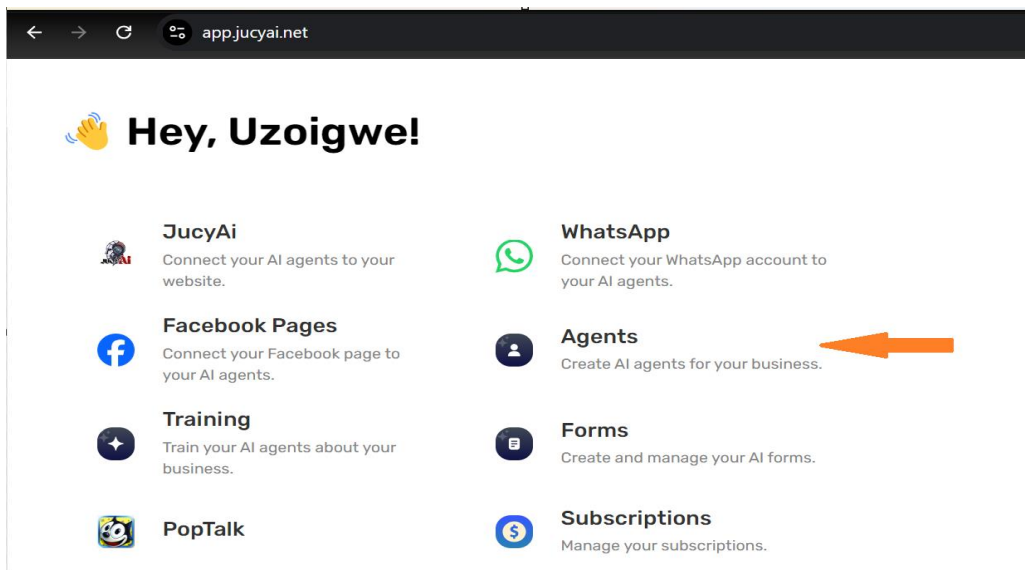
Creating an Agent-> Creating a training collection-> connecting the training collection to the agent Knowledge -> Creating a chat widget ->Linking the chat widget to an agent source -> connecting the chat widget to your website.

Getting Started

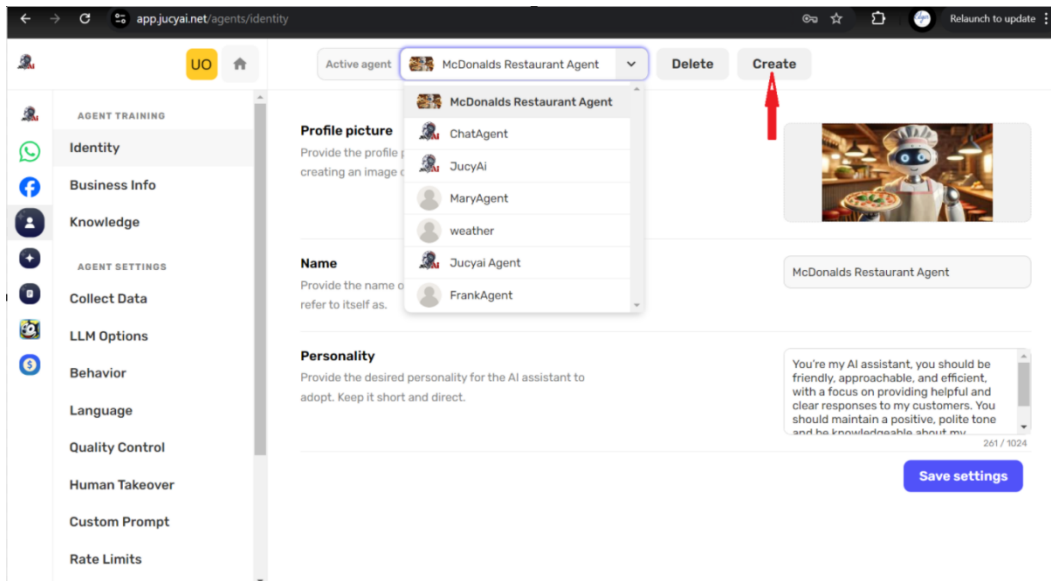
To log in to the JucyAi platform, visit **app.jucyai.net**, then enter your email address and password. If you need to sign up, click on **Sign Up** and follow the registration process to create your account on the JucyAi platform.



The JucyAi Dashboard is shown below. Begin by creating an AI agent for your business. Click on the Agents menu as indicated by the red arrow below.

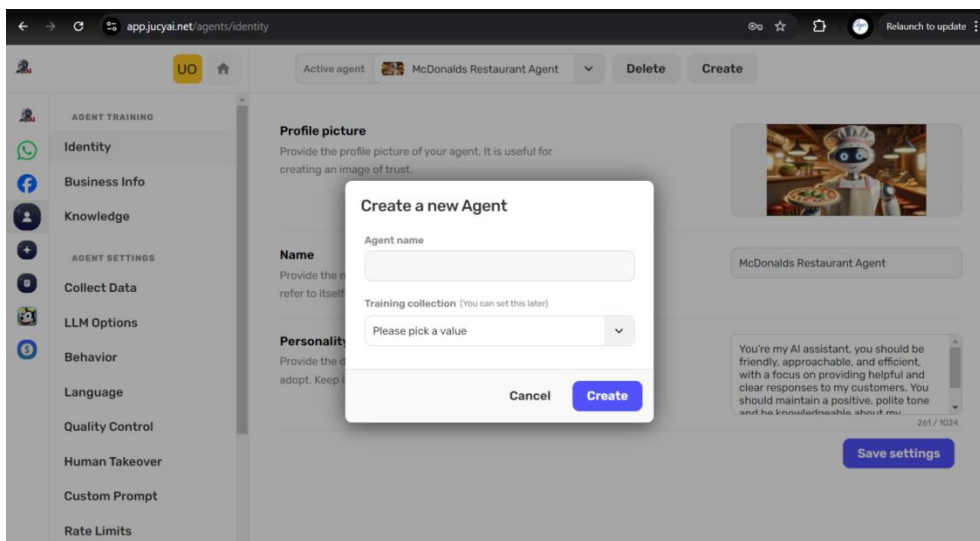


The Agent creation window is displayed below, showing several agents such as "ChatAgent" and "JucyAi Agent." To create a new agent, click on the **Create** button.

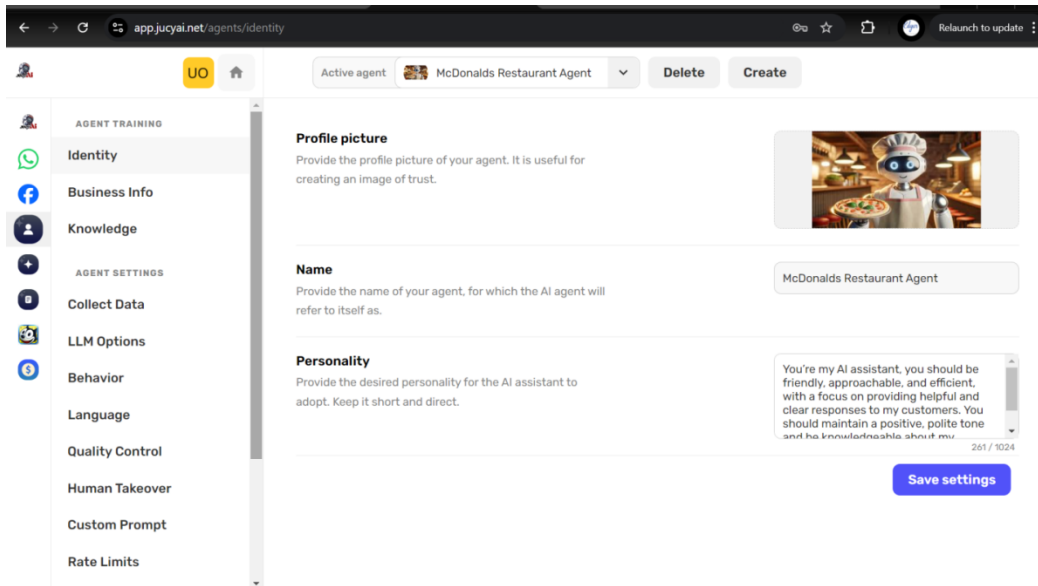


The **"Create a new Agent"** dialog box will appear. Enter your preferred agent name. In the **"Training collection"** dropdown menu, you can select a training collection if you've created one previously, or leave it blank. Then, click the **Create** button.

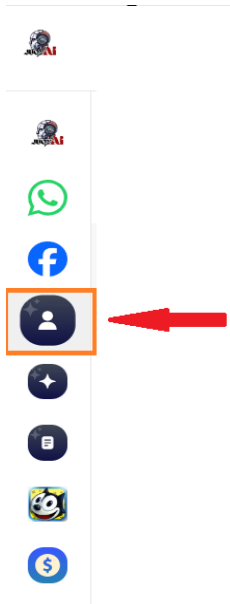
Note: There is a separate tutorial available for creating a training collection.



After creating the agent, you're ready to give it a personalized identity. You can upload a profile picture to help establish trust, assign a name for the agent to introduce itself with, and choose a personality for the AI agent to adopt.

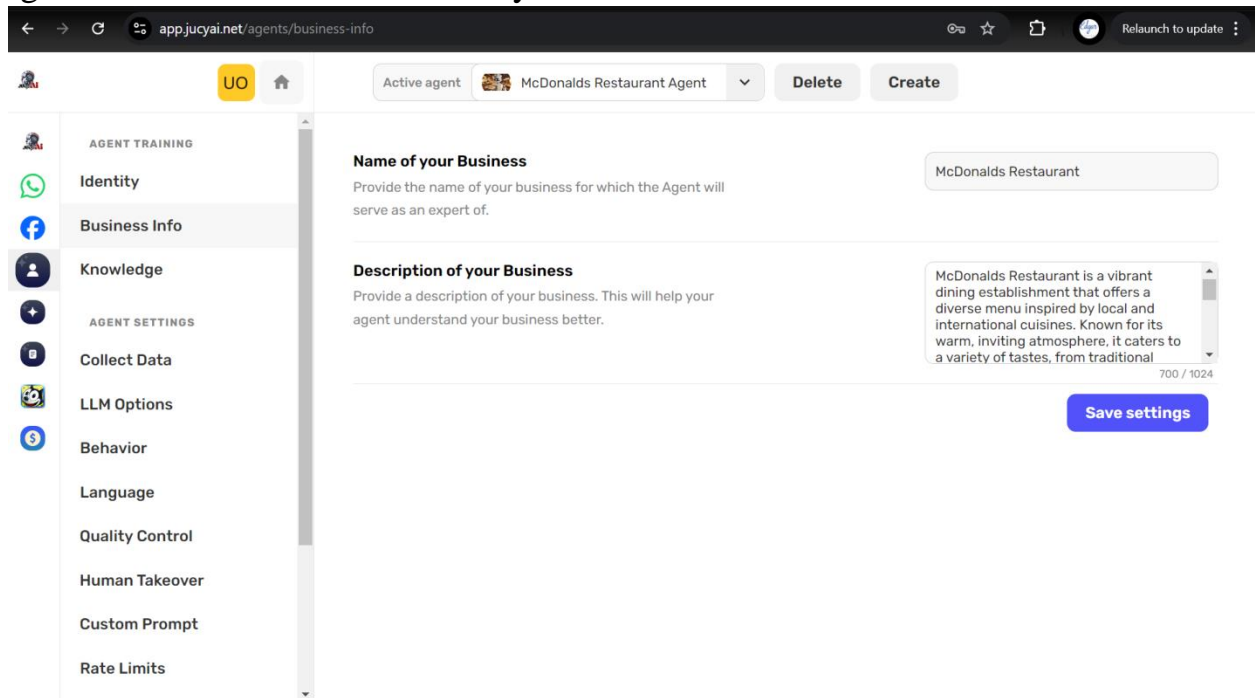


You can also access the Agent window by clicking the icon indicated by the arrow below.



Next, click on "**Business Info.**" Here, you'll need to enter the name of your business that the agent will represent as an expert, for example, "McDonald's Restaurant." Then, provide a description of your business, which will help the AI

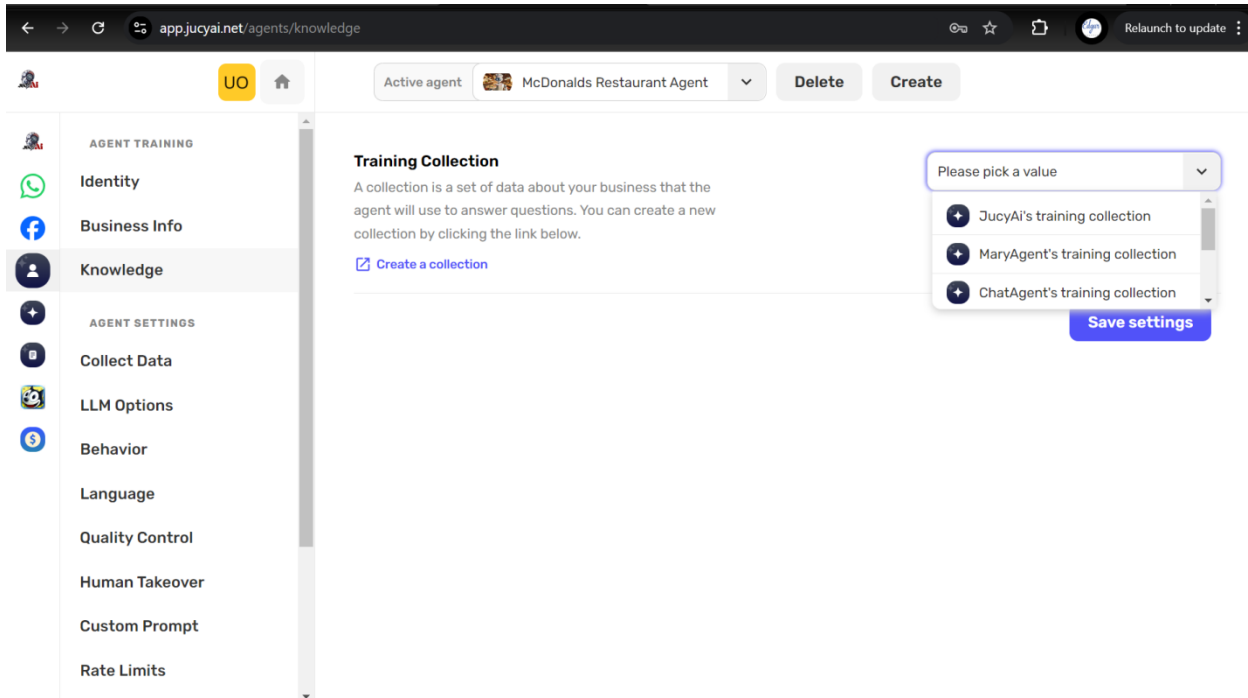
agent better understand and serve your business.



Agent Knowledge

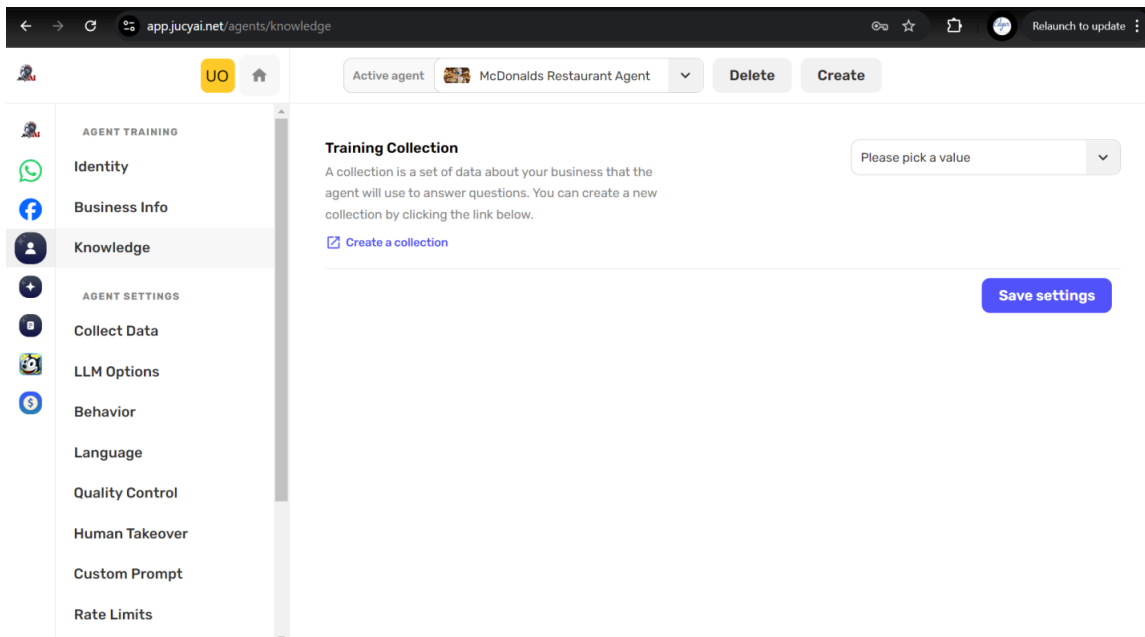
Training your AI chatbot agent in JucyAi is a simple process. It starts by selecting a training collection. For example, you can create a training collection with datasets focused solely on your company's financial strength. An agent assigned to this collection will only respond to questions related to financial strength. Similarly, you can create a separate training collection for product categories, and the agent assigned to it will exclusively answer questions about product categories.

Click on **Knowledge** As shown below, you can pick a training collection from a set created before, or you can create your own collection. Remember to **save settings**.



CREATE A TRAINING COLLECTION

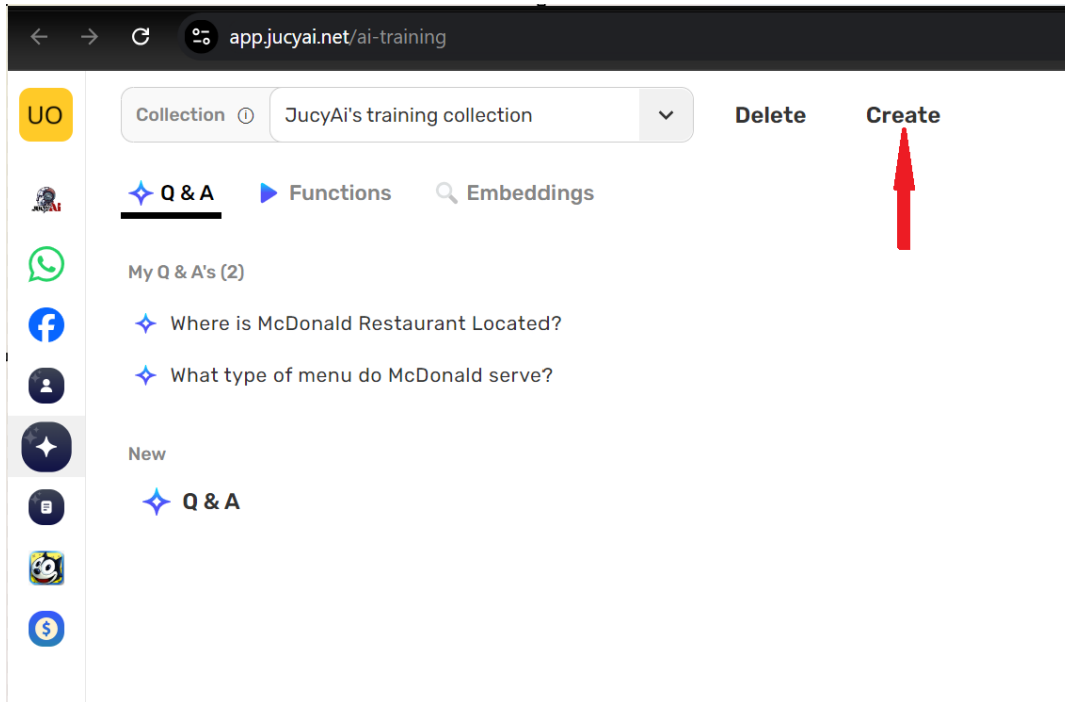
You can create a new training collection, by clicking on the “Create a collection” link or



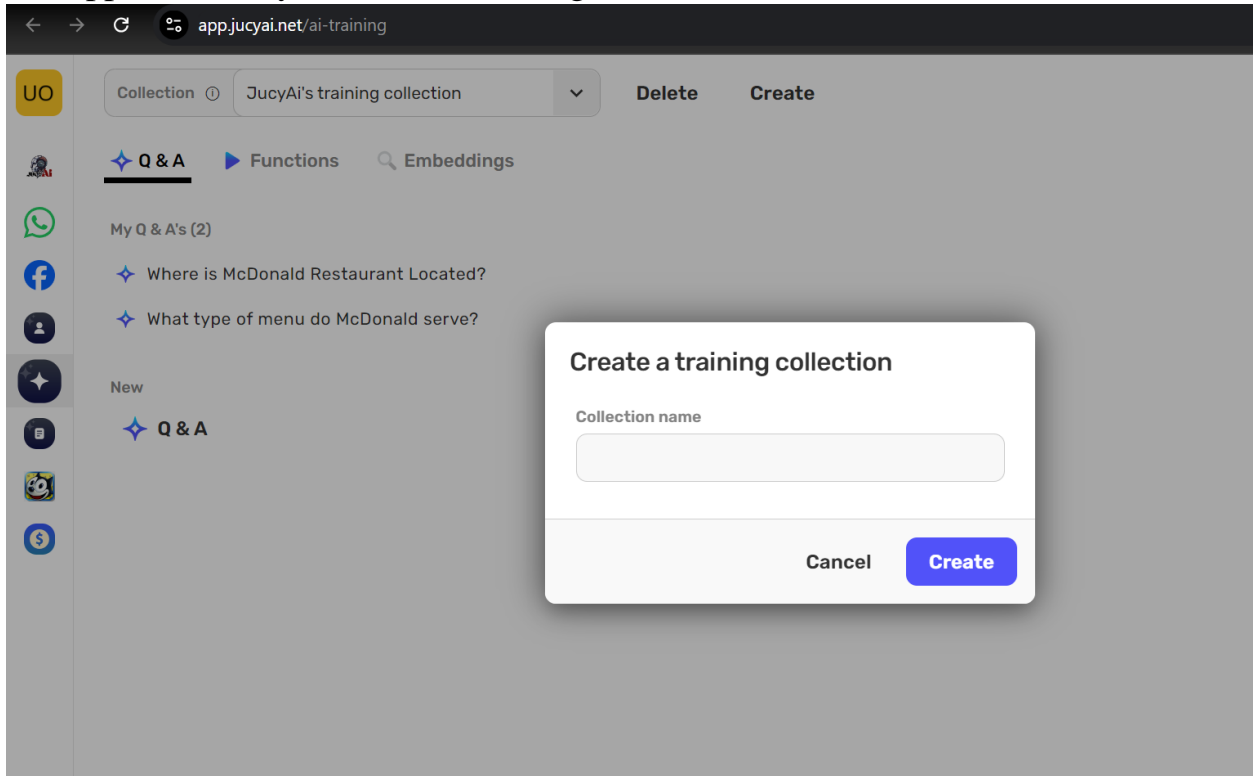
By clicking on the training menu. This will open in a new tab of your browser.

The screenshot shows a web interface for a collection named "JucyAi's training collection". At the top, there is a header with a yellow "UO" logo, a search bar containing the collection name, and buttons for "Delete" and "Create". Below the header, there are three main menu items: "Q & A" (highlighted with a blue underline), "Functions", and "Embeddings". Under the "Q & A" section, there is a sub-section titled "My Q & A's (2)" containing two items: "Where is McDonald Restaurant Located?" and "What type of menu do McDonald serve?". A vertical sidebar on the left contains several icons, with the "Training" icon (a star) highlighted and labeled "Training". Other icons in the sidebar include a person, a speech bubble, a Facebook logo, a person icon, a document, a cartoon character, and a dollar sign.

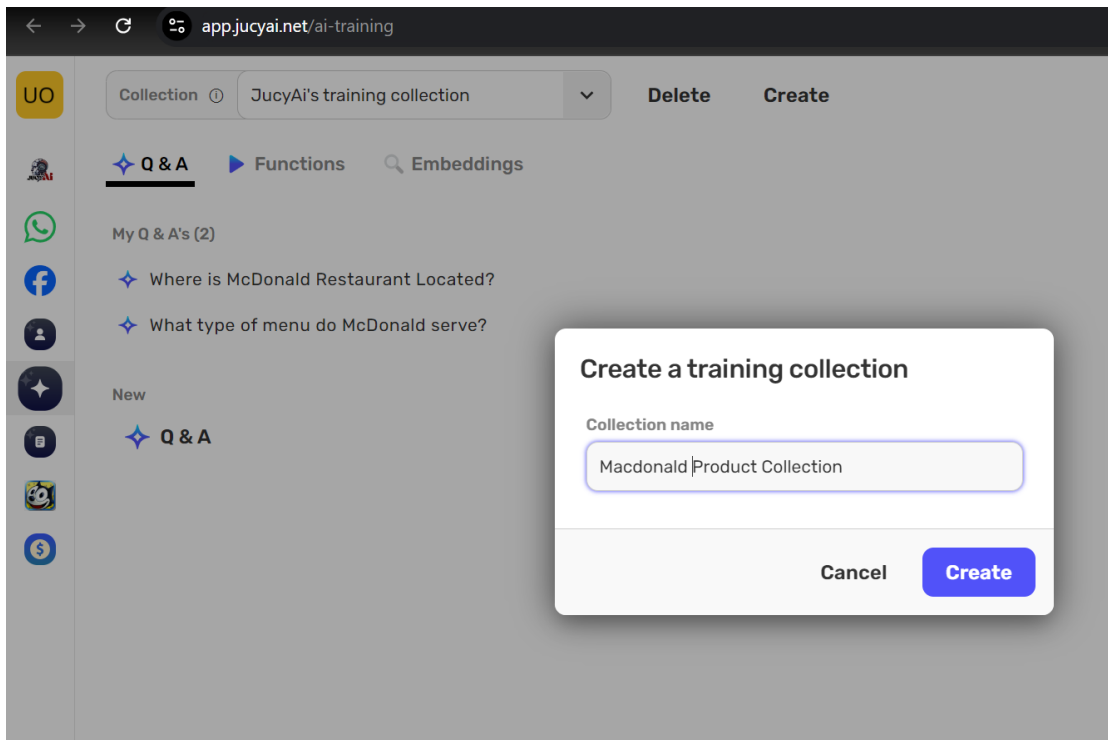
You will see the active training collection, and you can continue adding datasets to update the existing collection. Alternatively, you can click the **"Create"** button, as shown in the image below, to create a new training collection.



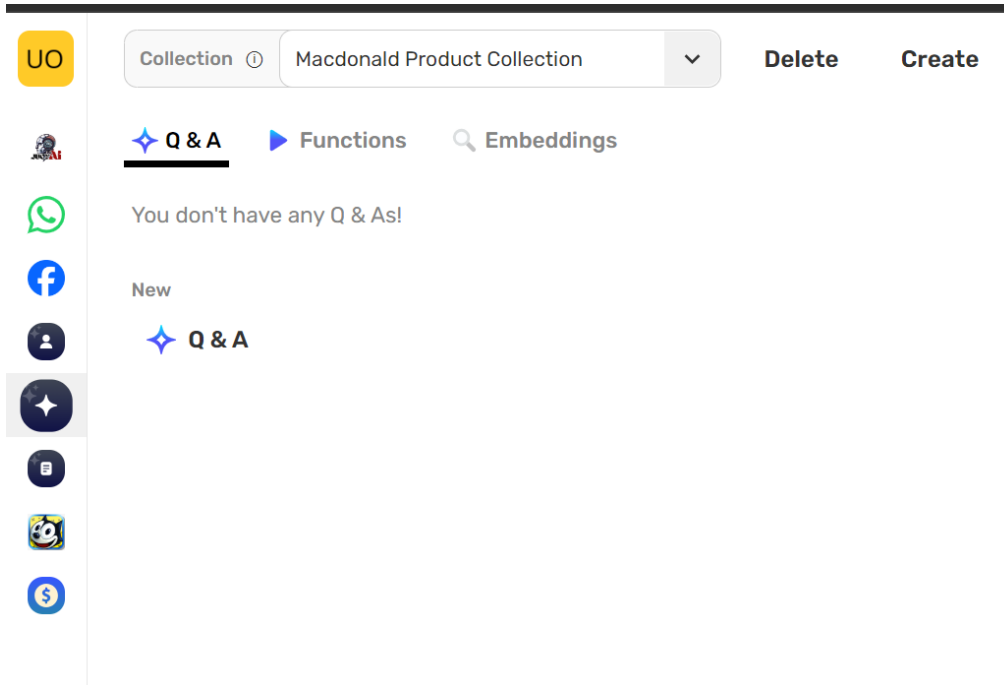
After clicking the "Create" button, the "Create a training collection" dialog box will appear. Enter your desired training collection name.



For example "Macdonald Product Collection" then click **Create**.

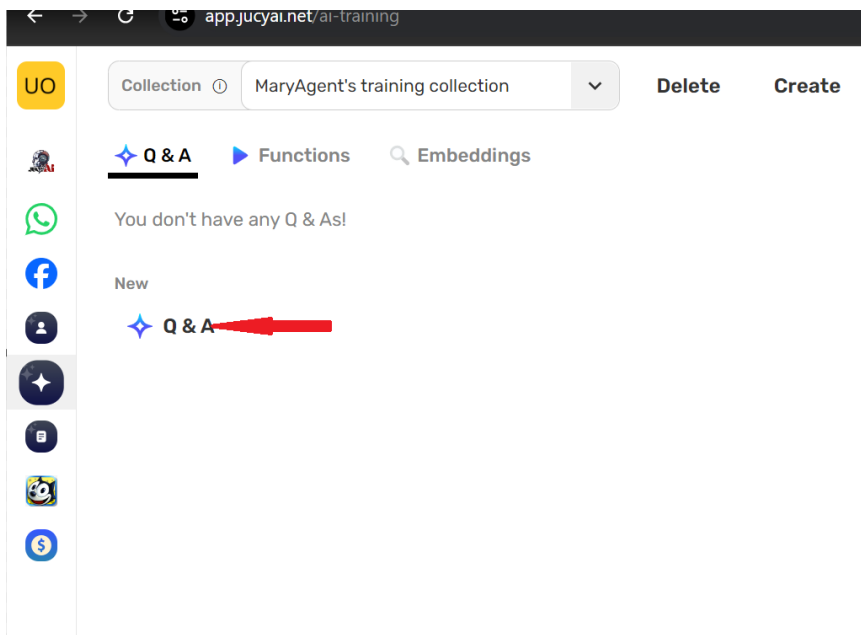


Viola! A new training collection is created.



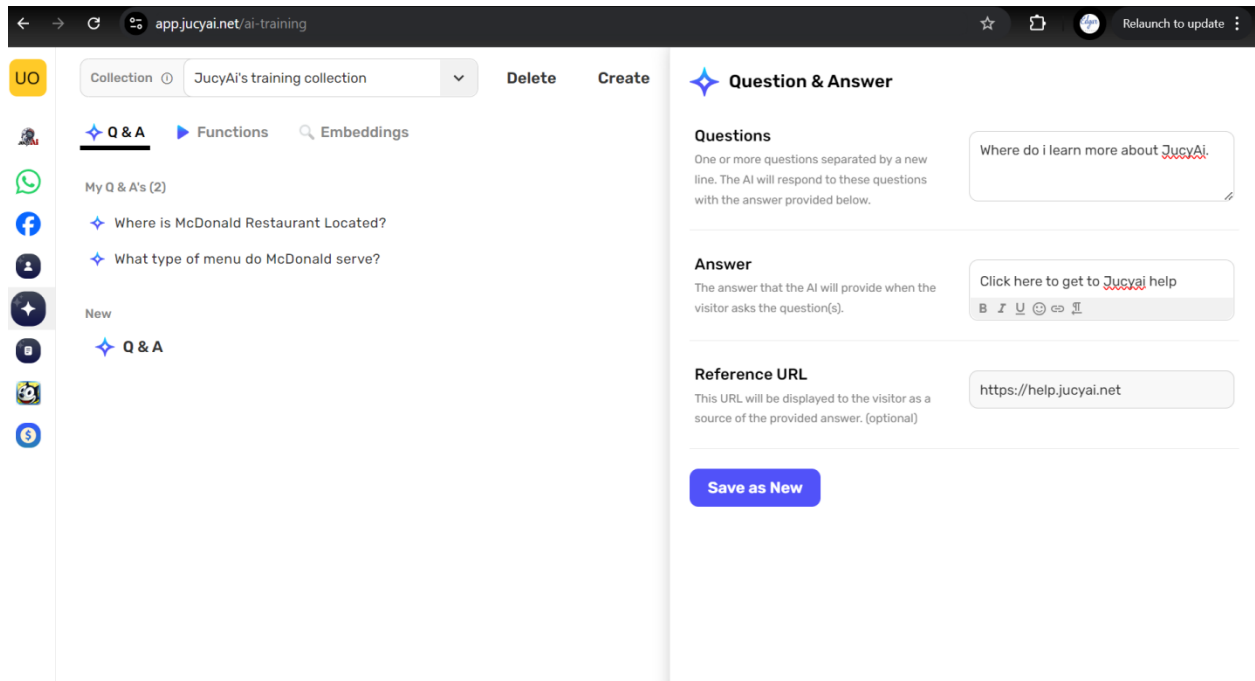
LOADING DATASETS INTO YOUR TRAINING COLLECTION.

After creating the training collection, the next step is to populate it with datasets. The datasets are categorized into three groups: Questions and Answers (Q&A), Functions, and Embeddings.

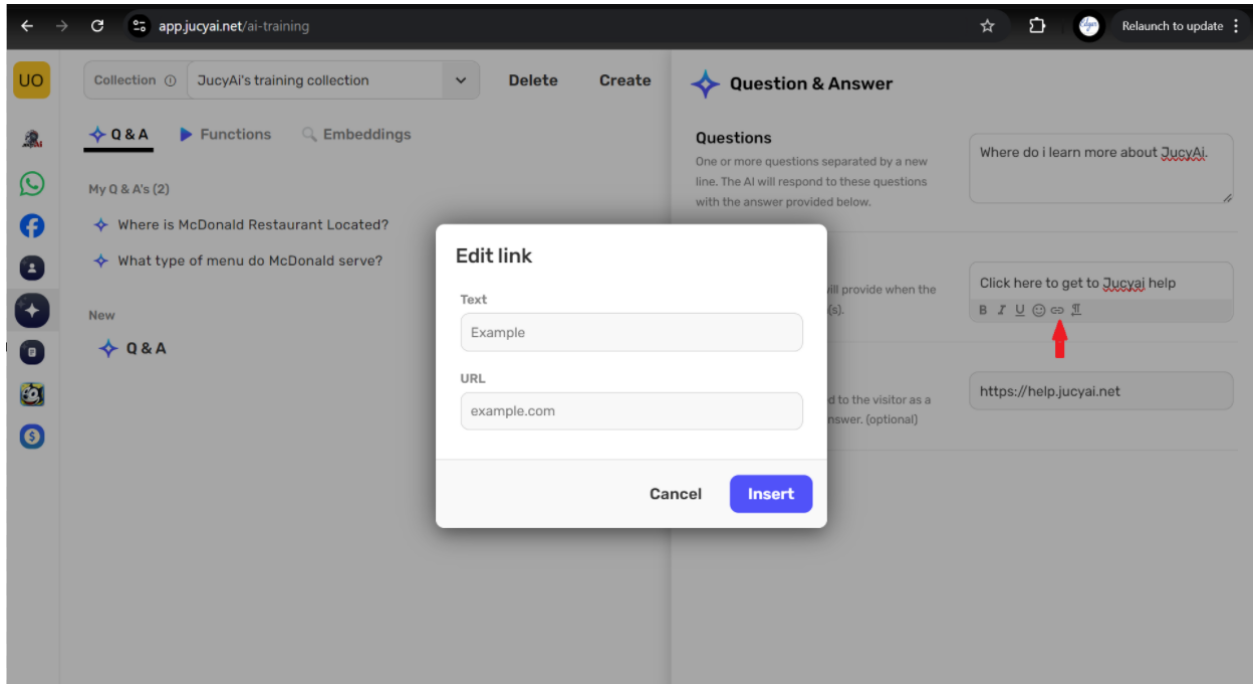


Click on the Question and Answer (Q & A) section, here you are expected to add Frequently Asked Questions and provide the answers, so that your AI agent can

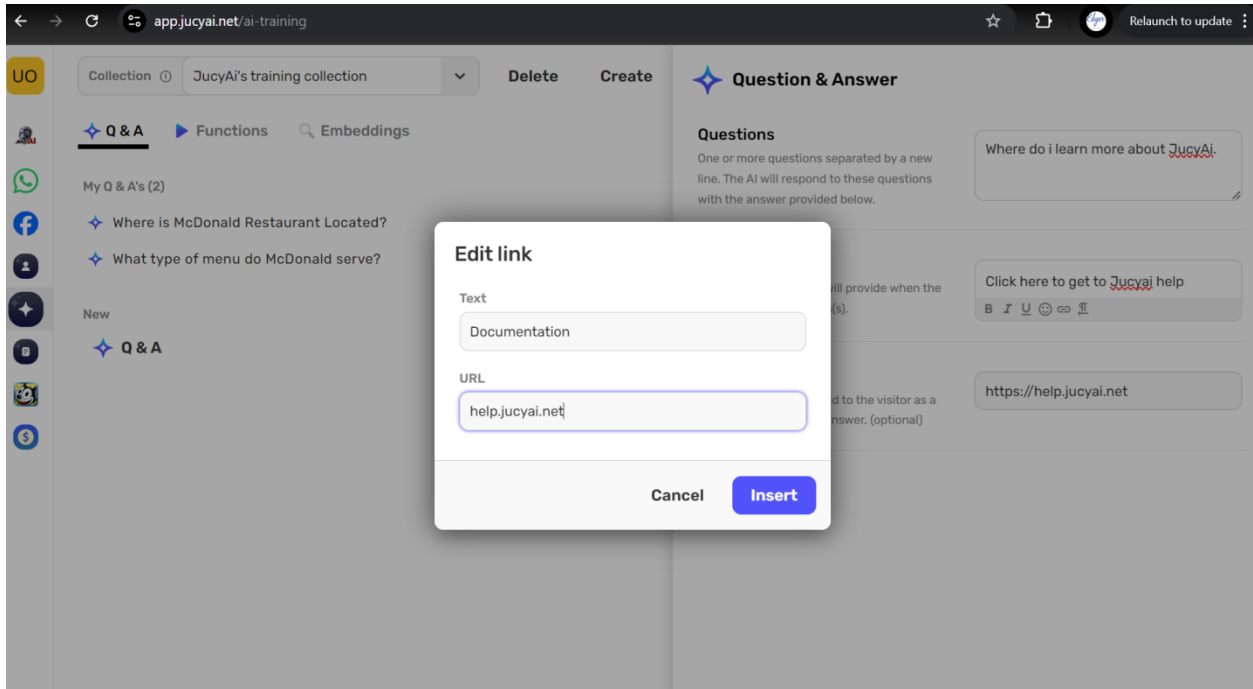
learn from it. Set one or more questions, and make sure to separate them by new line. The AI agent will respond to the questions based on the answers you provide. You can also add a reference URL for the visitor to refer to and learn more.



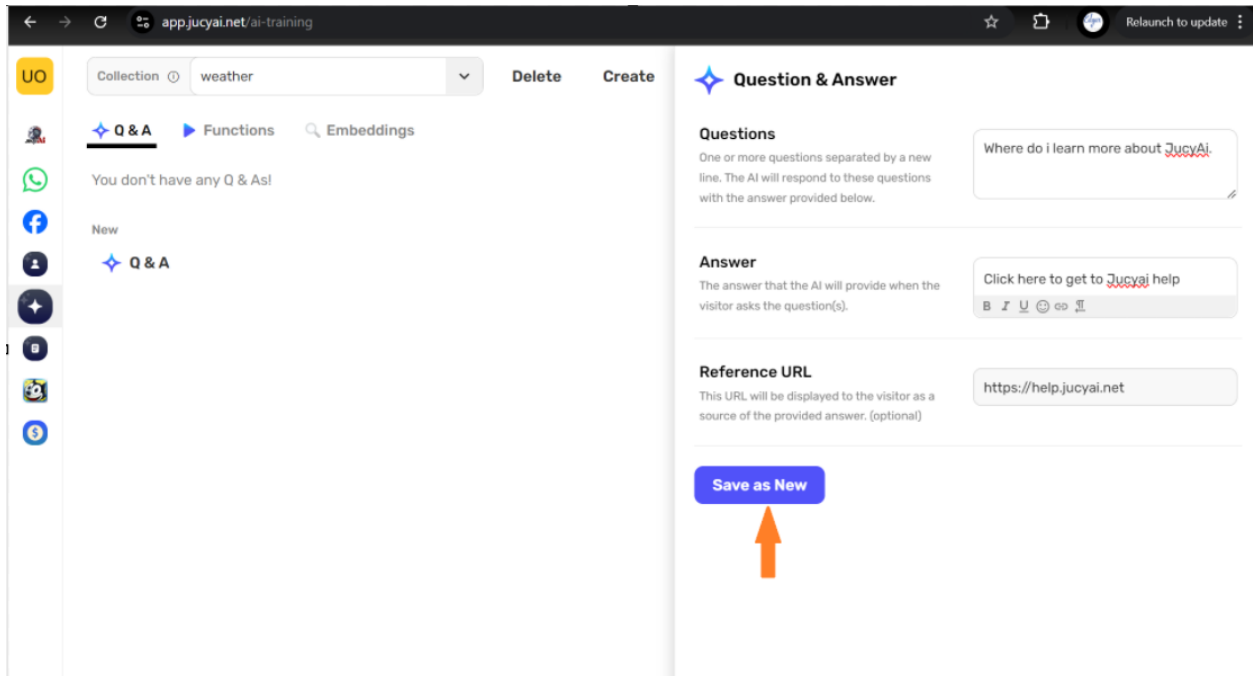
In the Answer box, you can do basic formatting like Bolds,Italics, Underline and linking. Place your cursor at the position ypu want the link to be placed, then click on the small link icon, the Edit Link dialog box will pop up. Type in the Text and the url that will be opened when the text is clicked upon.



See example below, the text is “Documentation” and the rreference link is “help.jucyai.net”. Click insert when youre done and the text will be inserted.



Save it when youre done.



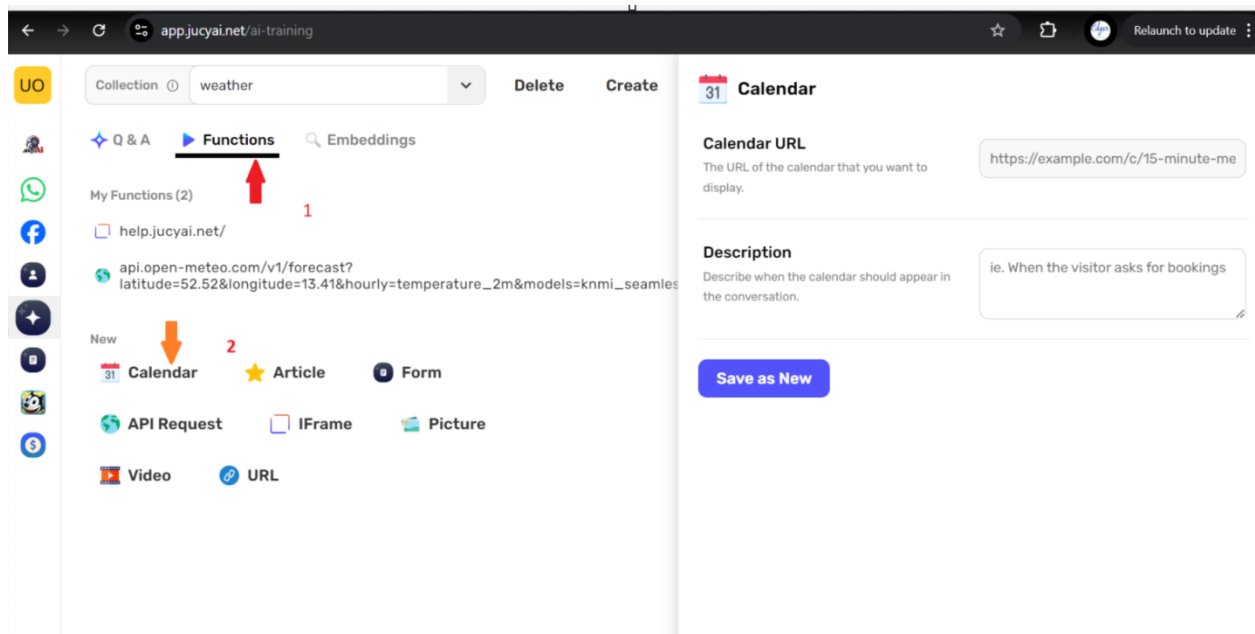
The second category which is the function category has a lot of functions that can make your chatbot more robust, such as the calendar, article, form etc functions.

To allow your agent collect bookings from your chatbot widget, you need to integrate a calendar tool like calendly. Click on calendar function, then insert the url of your calendar in the Calendar URL field, in the description section describe when the Ai agent should display the calendar, i.e. when the calendar should appear in the conversation.

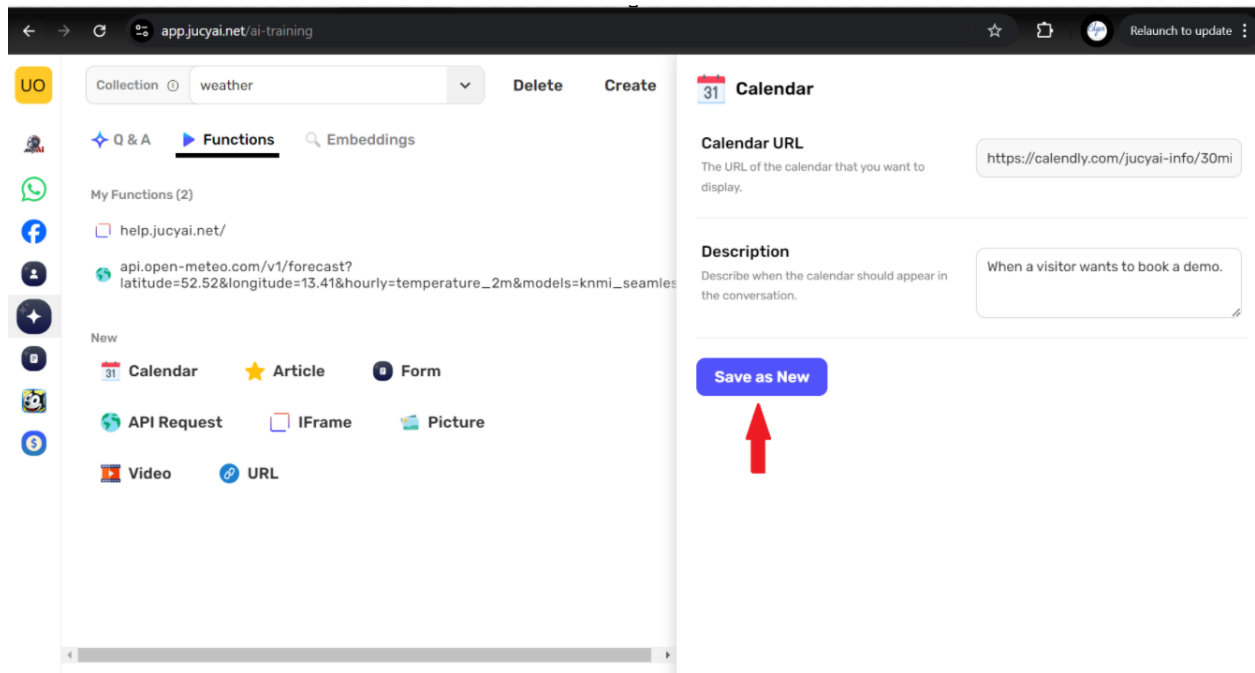
For help to know how to get your calendar link from calendly [Click here](#) or [here](#). You can also paste the below links in your browser address bar.

<https://help.calendly.com/hc/en-us/articles/10113407479063-How-to-add-your-scheduling-link-to-your-email-signature#how-to-add-your-scheduling-link-to-your-email-signature-0-0>

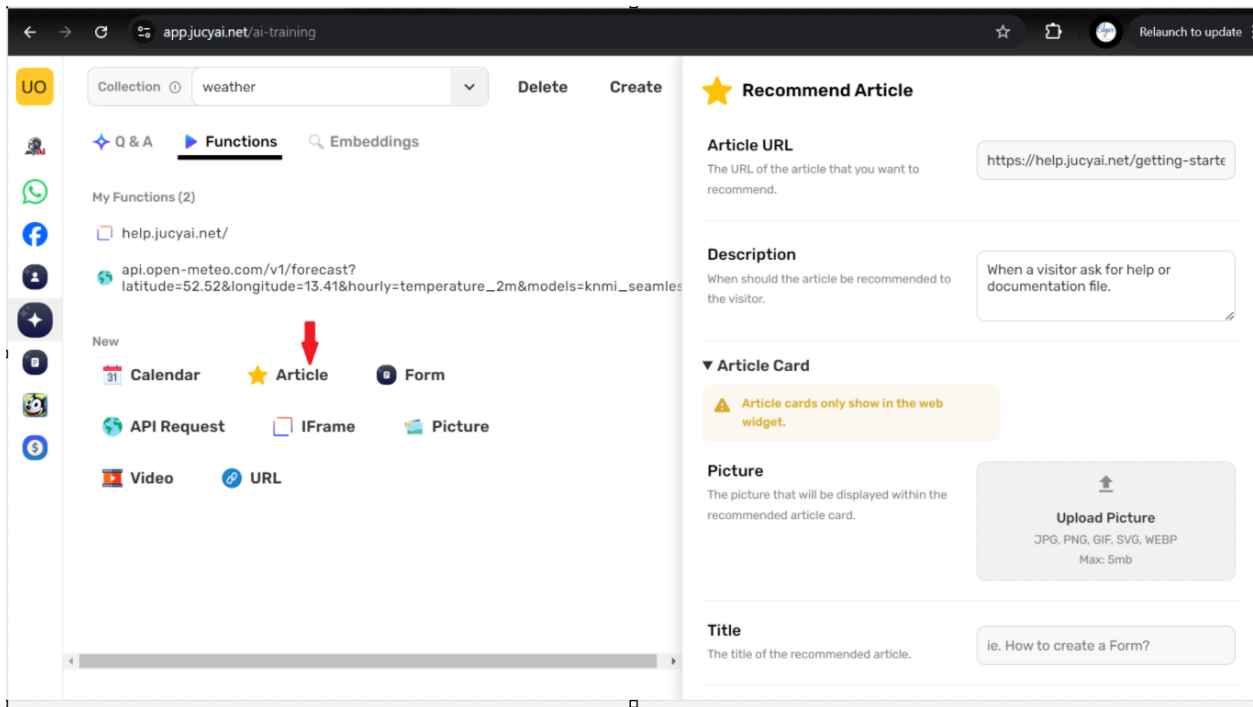
<https://help.calendly.com/hc/en-us/articles/223193448-How-to-share-your-scheduling-link#how-to-share-your-scheduling-link-0-0>



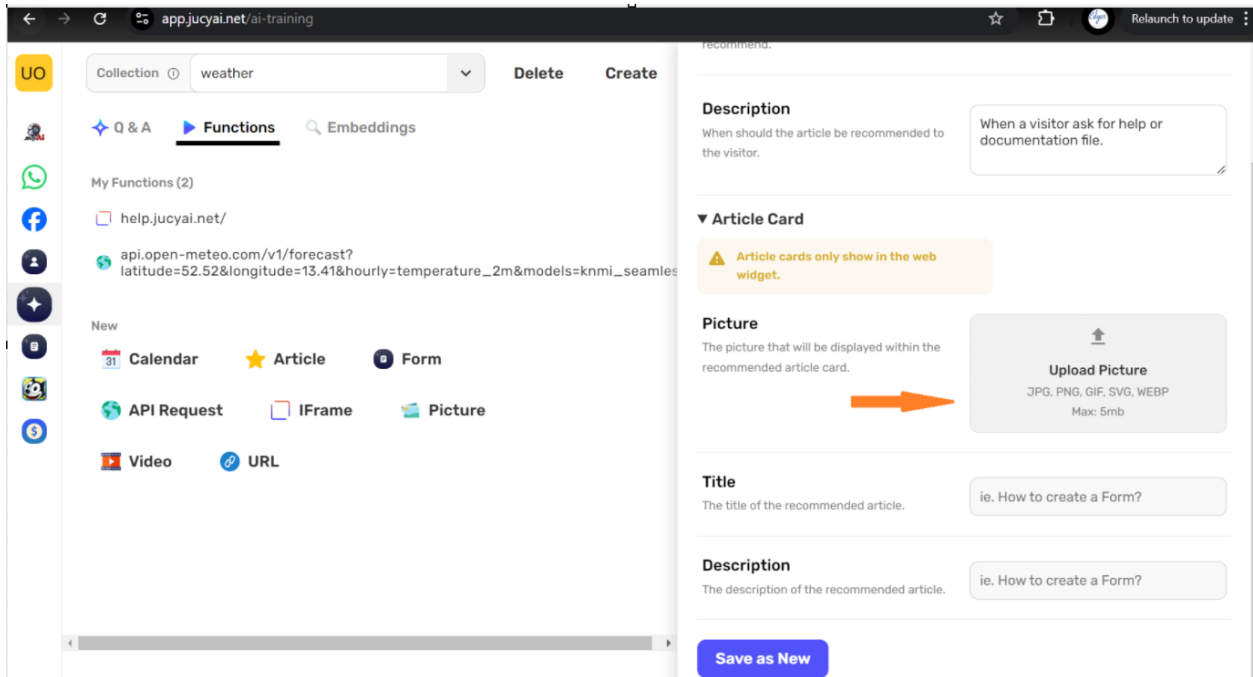
Note: Please remember to save.

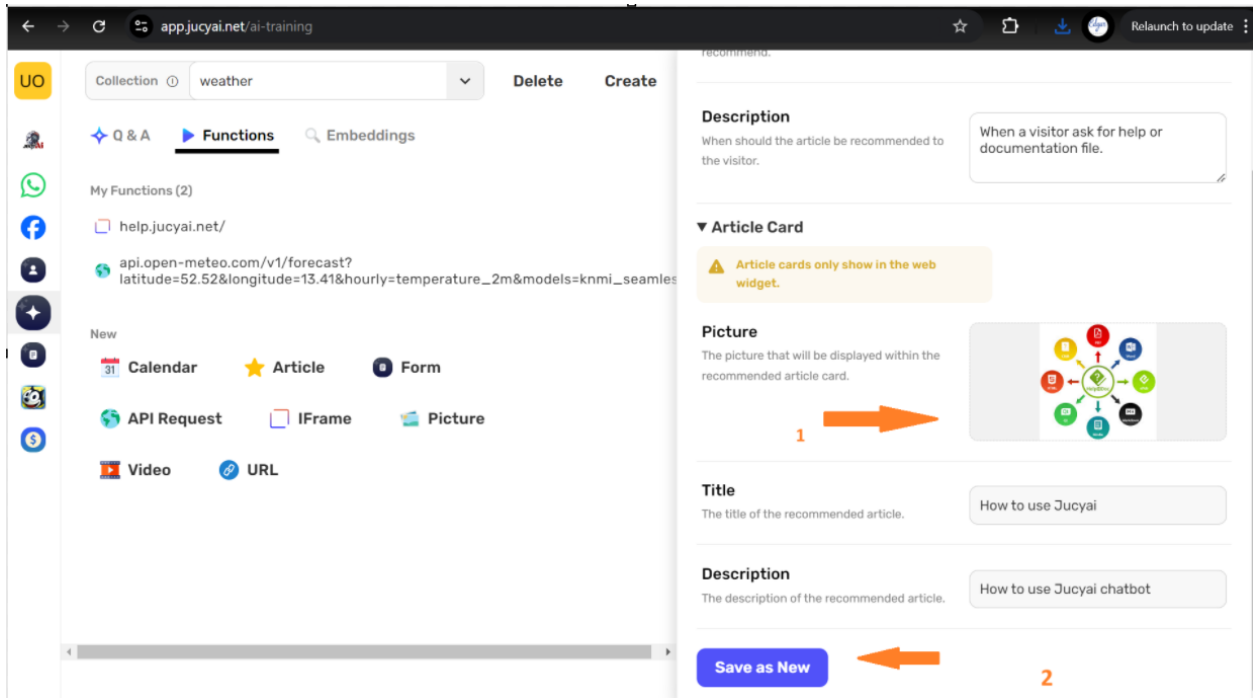


To make your AI agent respond with a Recommended Article, you can utilize the article function to achieve this. Click on the Article function, under the functions category. In the right side paste the url of the recommended article, then in the description box, state when the article should be recommended. For example you can recommend your company software help file to a visitor when the visitor ask for your software help file, the Ai agent will open the link you inserted in the chat bot widget..



You can also add picture, title and description of the recommended article.

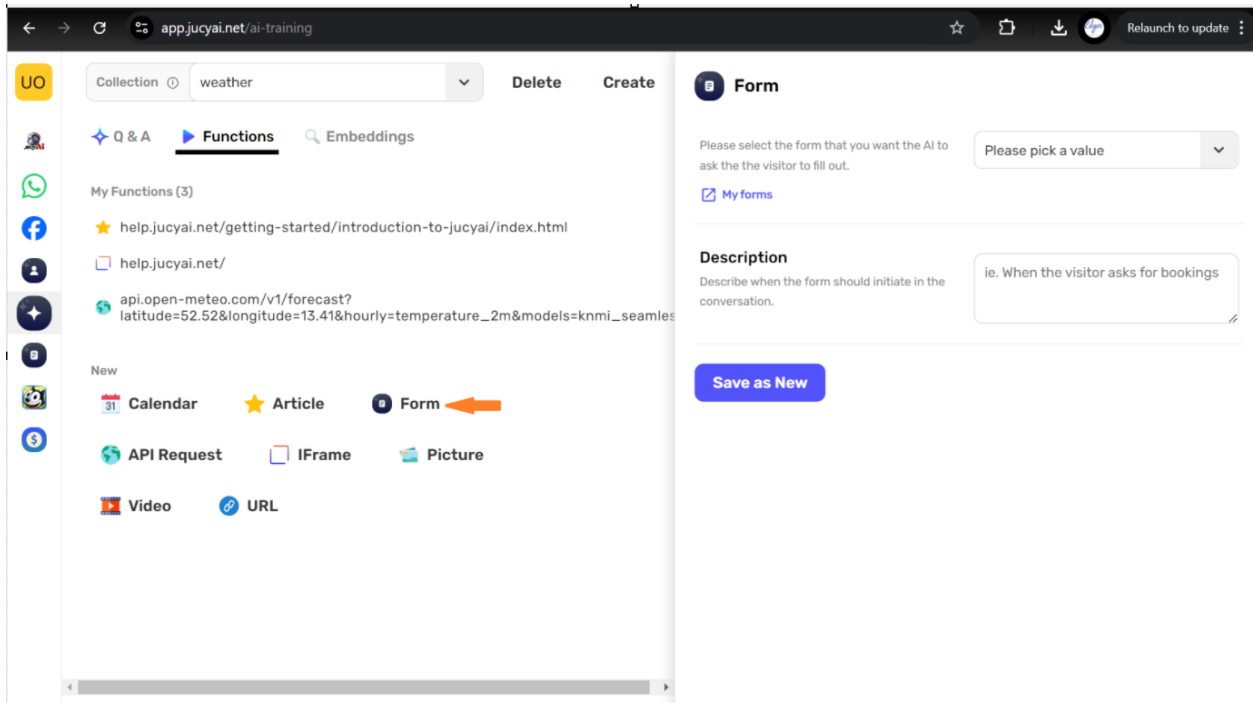




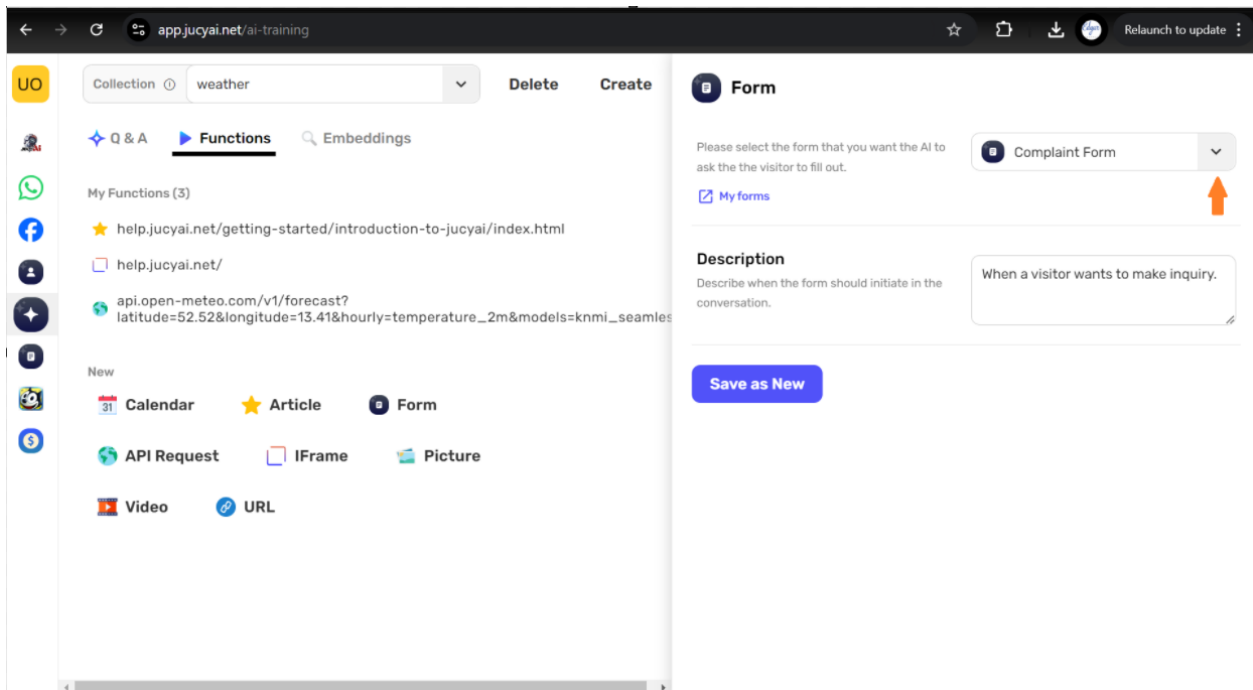
Another very important function of the training collection is the Form function. The form helps you collect visitors data in an interactive way.

Note: You need to know how to create the form before you can add the for, for more information visit “help.jucyai.net”.

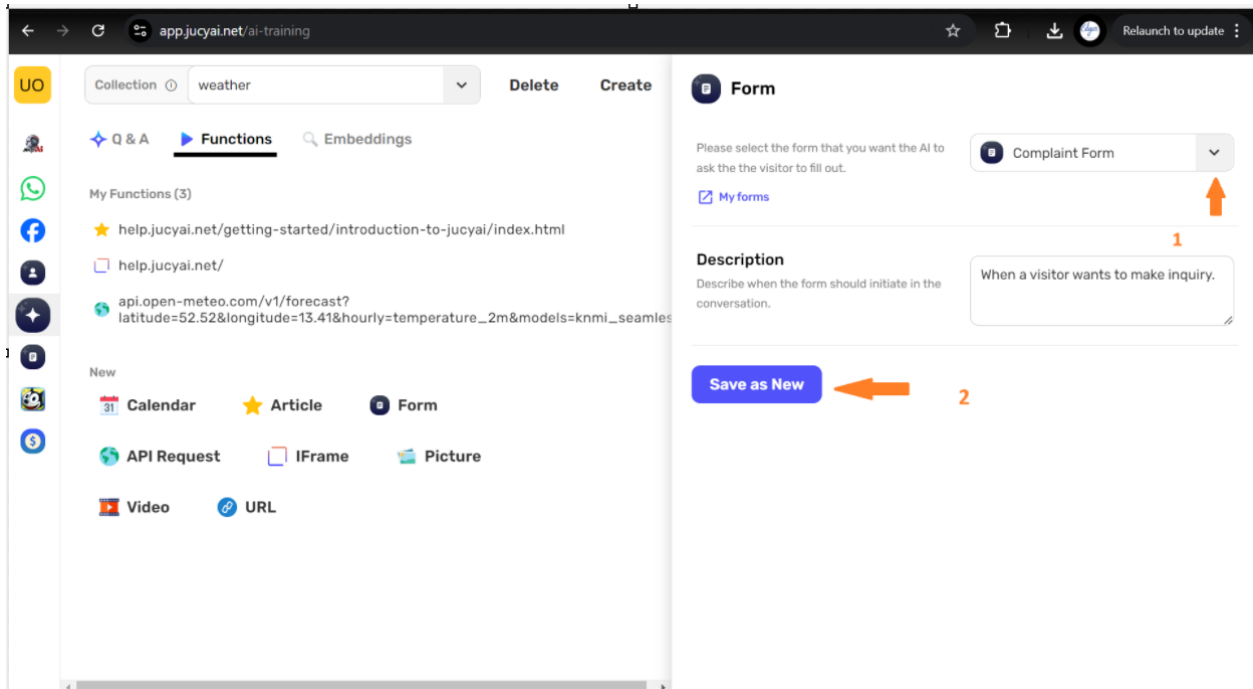
Click on the “Form” function, the form appears in the right side of the window.



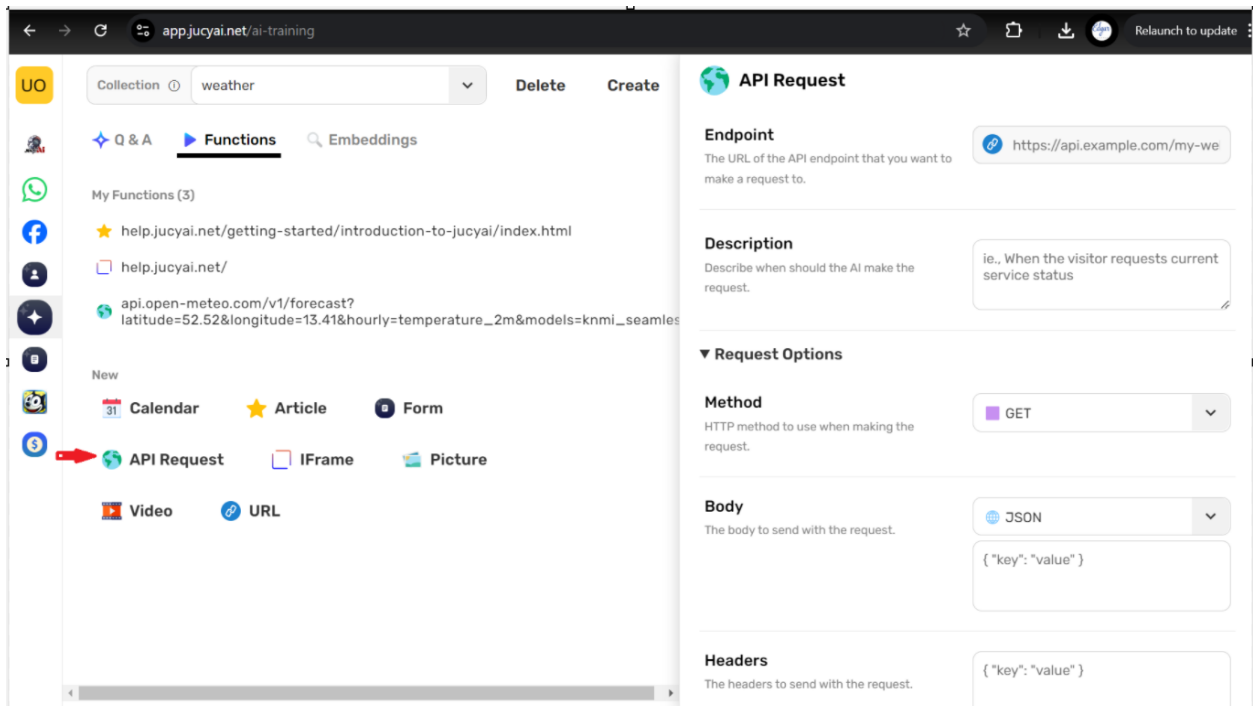
Select the form you have created, then describe when the form should initiate the conversation, for example when the visitor wants to submit a complaint.



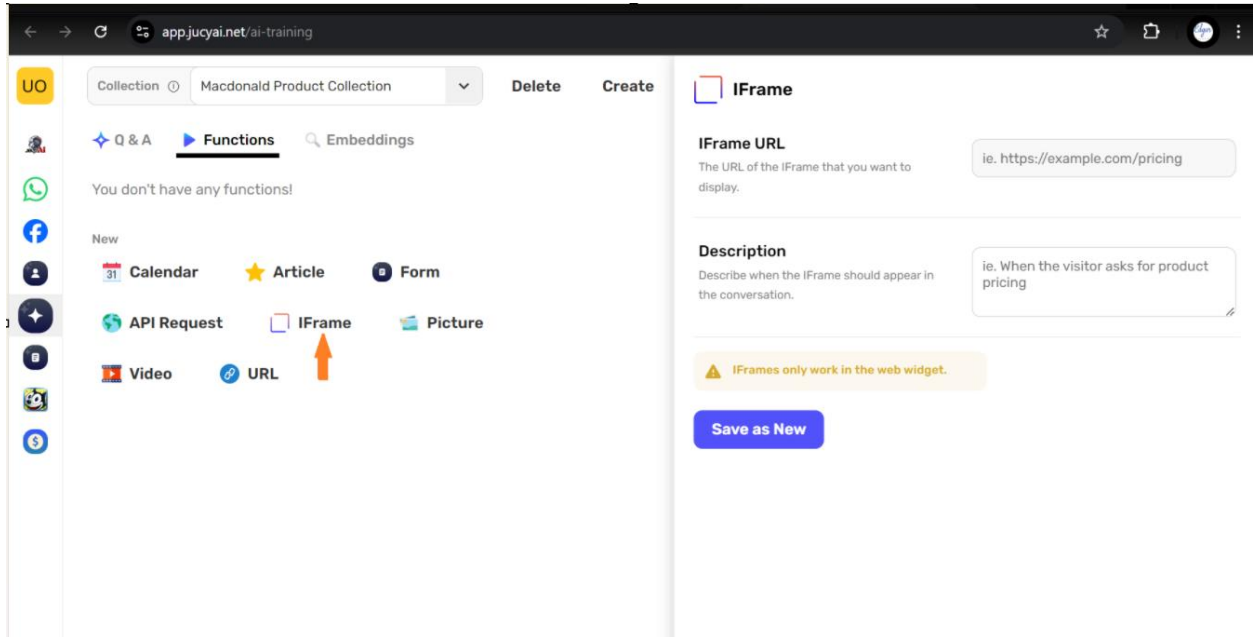
Note: Please remember to save.



You can also add the endpoint, method, body and header of your API using the API request function. Also remember to add a description to let your AI agent know when to make the request.

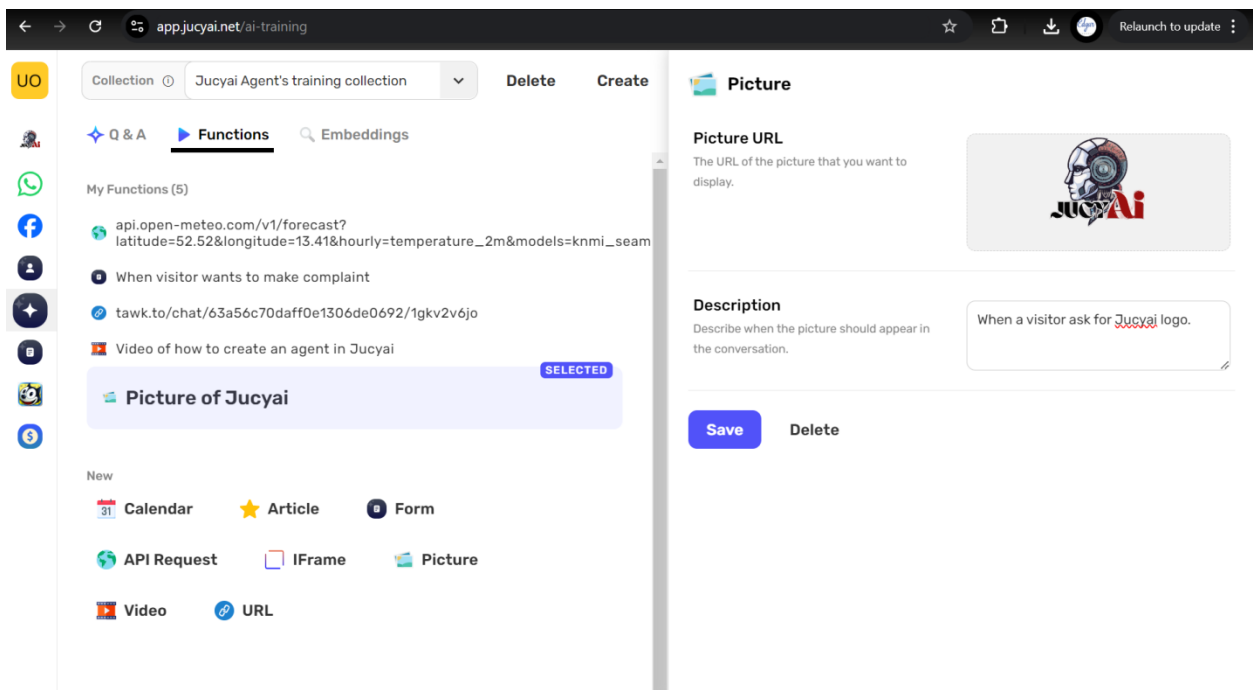
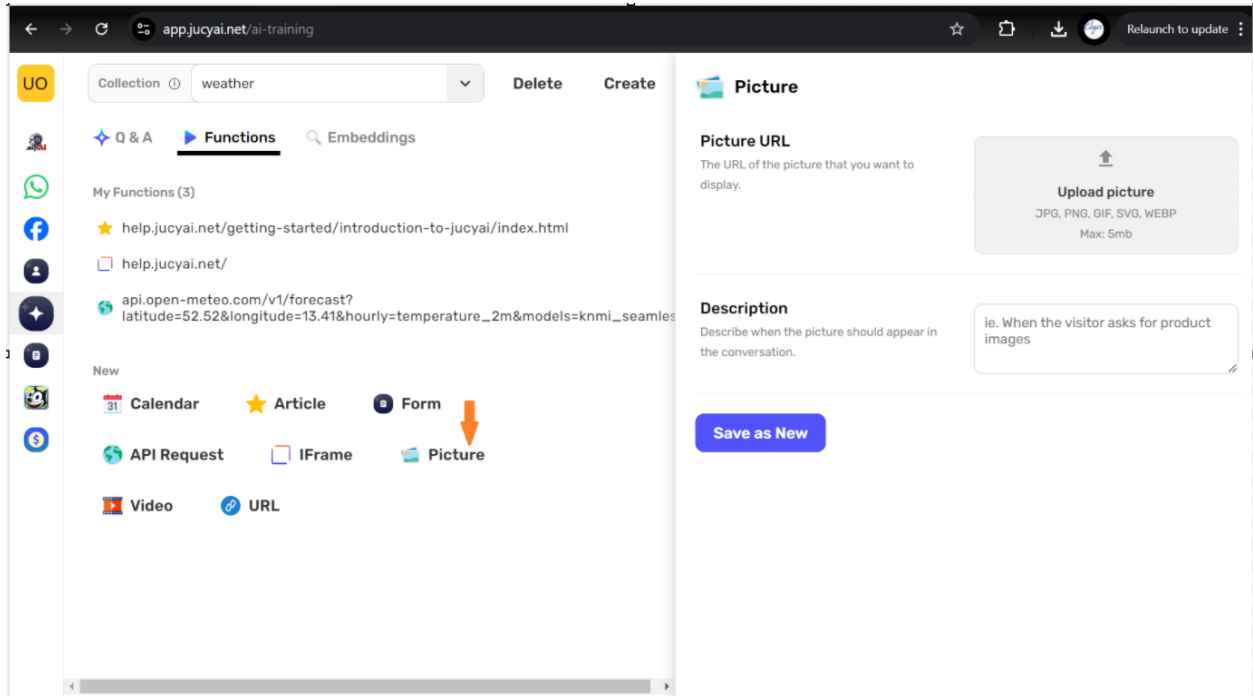


You can also display a url in an IFrame using the IFrame function. Just insert the url of the IFrame that you want to display, then describe when the IFrame should appear in the conversation. Please, remember to save.



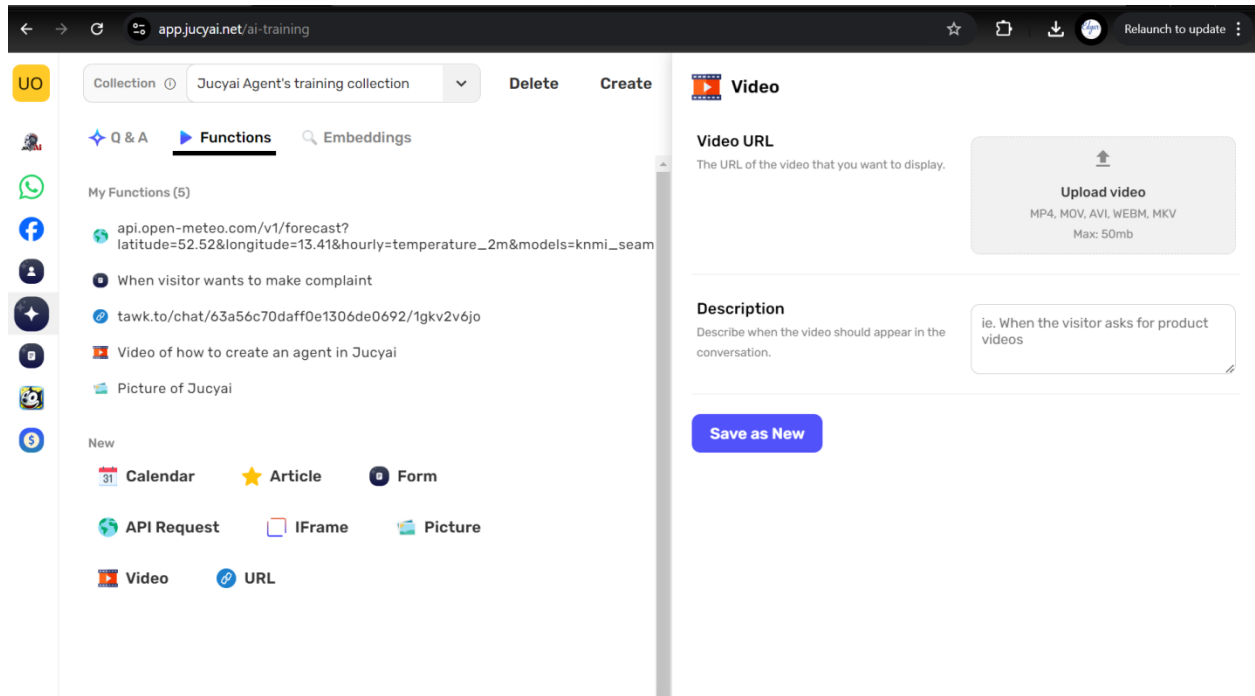
Adding picture to your training collection.

This is one magical aspect of the JucyAi platform. You can upload a picture and then describe when the picture should appear in the conversation. this description gives our agent the context and understanding of what the picture is about. Equipped with this description, our clever agent can then know when to use this picture in an answer, based on what the visitor is asking.

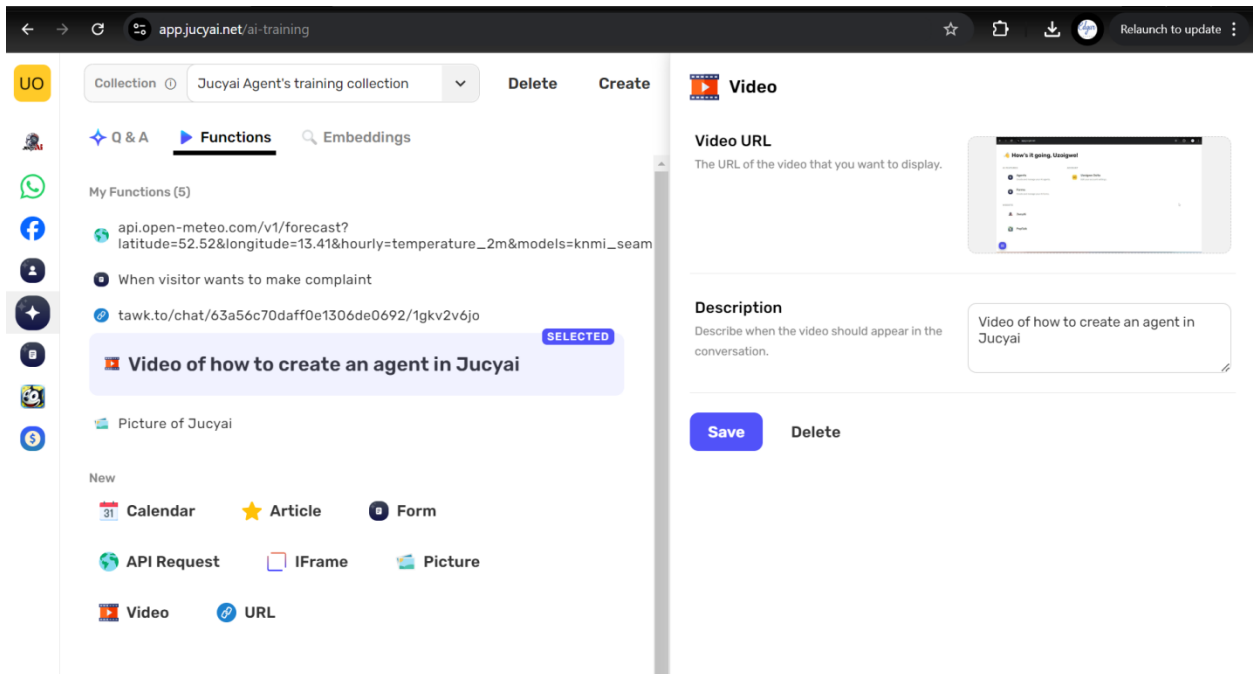


Adding Video to your training collection.

This is another kind of interactive dataset and one magical aspect of the Jucyai platform. You can upload a video and then describe when the video should appear **in the conversation**. this description gives our agent the context and understanding of what the video is about. Equipped with this description, our clever agent can then know when to use this video in an answer, based on what the visitor is asking.



For example, you can tell the ai agent to display a video on how to create an agent in Jucyai platform. Always remember to save your work.

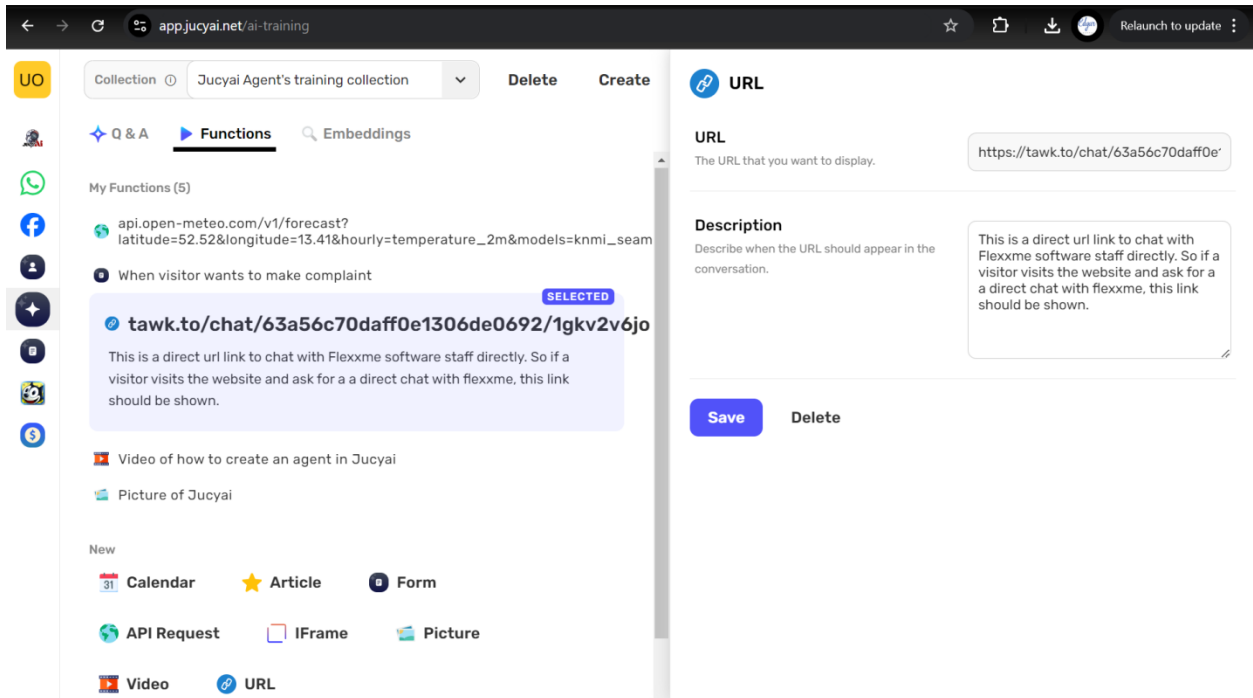


Adding a direct link to your training collection.

So lets say for instance you want your visitor to chat directly with a human agent through a livechat widget like tawk.to, you can set your live chat URL and describe when the live chat url should open. For example when the visitor ask to chat directly with a human agent at flexxme.

Note, if the above is your case study you can also use the human takeover option. You can learn more [here](#)

You can also use the direct link to take your visitor to a particular link.



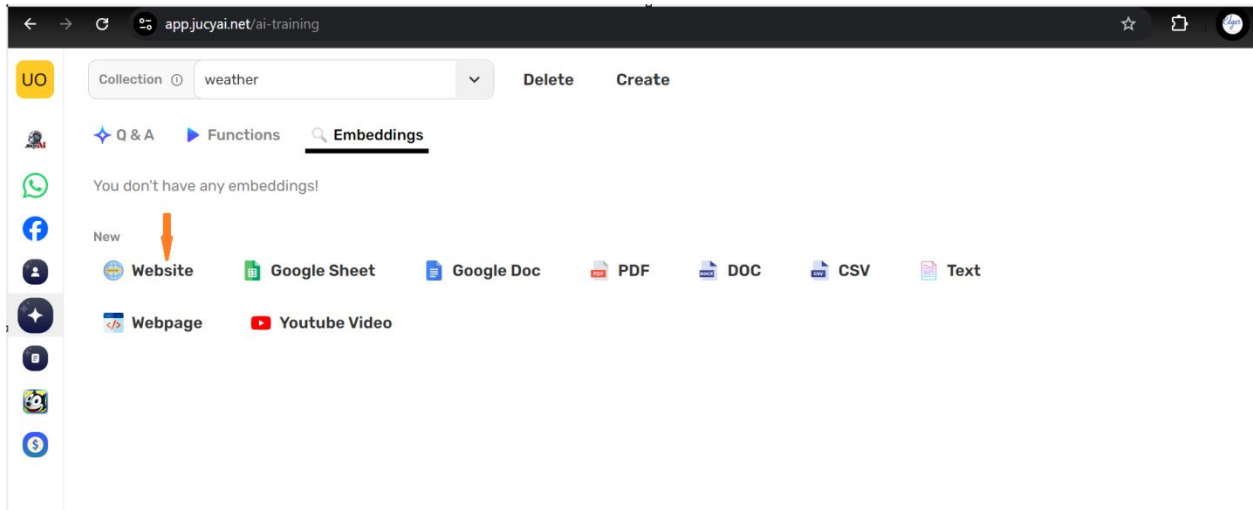
Embeddings

In the embedding categories, several embeddings are listed, like the website, Google sheet, Google Doc etc.

You have the ability to train your agent with your website, pdf files, word documents etc.

Website Embedding:

To train your Ai agent with your website files, click the website button under the embedding category



Type in your website Sitemap Url, then select if you intend to sync or not, by syncing you keep the AI agent upto date with the latest content on your website. Then save.

Note: To generate a sitemap for your website you can visit this link: <https://www.xml-sitemaps.com/>. Type in your website daomain name, then generate, upload to your website host location.

UO Collection Jucyai Agent's training collection Delete Create

Q & A Functions Embeddings

My Embeddings (9)

- jucyai website domain name is www.jucyai..
- app.jucyai.net/
- help.jucyai.net/
- jucyai.net
- flexxmesoft.com
- JucyAI CSV Dataset.csv
- Jucyai Word.docx
- flexxmesoft.com
- JucyAI Technologies is an artificial int..

New

- Website
- Google Sheet
- Google Doc
- PDF
- DOC

Website

Sitemap URL
The AI will use your sitemap to understand your website's content.

Sync
Keep the AI up to date with the latest content on your website.

Save as New


UO Collection weather Delete Create

Q & A Functions Embeddings

My Embeddings (1)

- mcdonalds.com/

New

- Website
- Google Sheet 
- Google Doc
- PDF
- DOC
- CSV
- Text
- Webpage
- Youtube Video

Google Sheet

Google Sheet URL
The URL of the Google Sheet that you want to train the AI with.

Sync
Keep the AI up to date with the latest content on your Google Sheet.

Save as New

Training agent using Google Sheet.

Training your AI agent with your Google Sheets is very simple!, Once you're there, you can locate the Google Sheet button in the section called Embeddings. Click on it and input your Google Sheet's URL at the right side. You can also select if you want to sync in realtime or not.

Please remember that your Google Sheet needs to be publicly accessible for us to be able to import it.

After you've clicked create, just sit back and relax. Our system will take care of downloading and adding the Google Sheet to your agent's memory.

app.jucyai.net/ai-training

Collection weather Delete Create

Q & A Functions **Embeddings**

My Embeddings (2)

docs.google.com/spreadsheets/d/1-316v8JGW7q0FTYurs.. **SELECTED**

mcdonalds.com/

New

Website Google Sheet

Google Doc PDF DOC

CSV Text Webpage

Youtube Video

Google Sheet

Google Sheet URL
The URL of the Google Sheet that you want to train the AI with.

Sync
Keep the AI up to date with the latest content on your Google Sheet.

Save **Delete**

app.jucyai.net/ai-training

Collection weather Delete Create

Q & A Functions **Embeddings**

My Embeddings (2)

docs.google.com/spreadsheets/d/1-316v8JGW7q0FTYurs.. **SELECTED**

mcdonalds.com/

New

Website Google Sheet

Google Doc PDF DOC

CSV Text Webpage

Youtube Video

Google Sheet

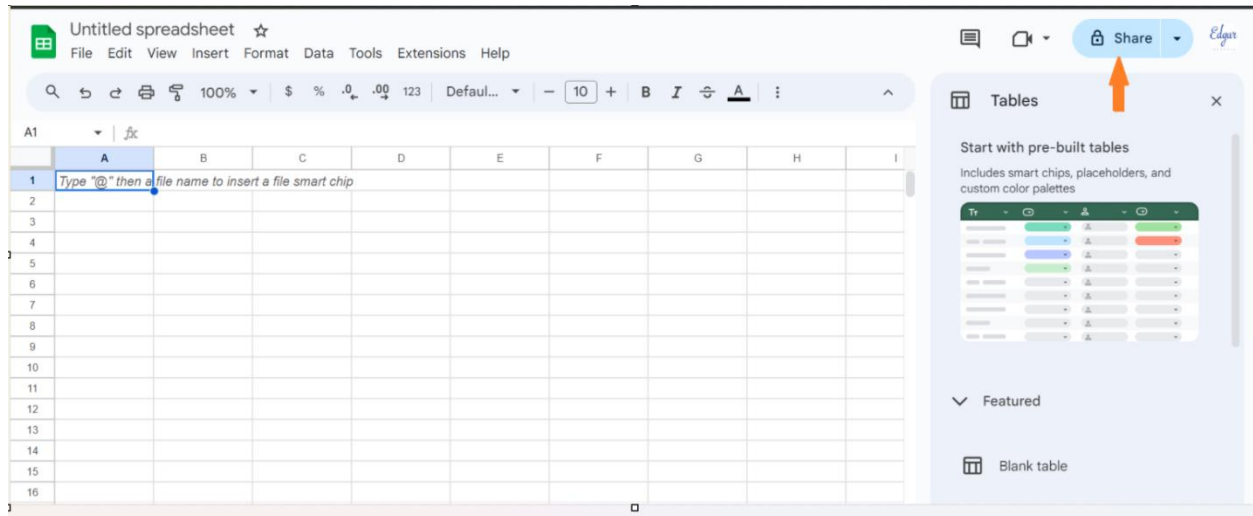
Google Sheet URL
The URL of the Google Sheet that you want to train the AI with.

Sync
Keep the AI up to date with the latest content on your Google Sheet.

Save **Delete**

Success
Created successfully

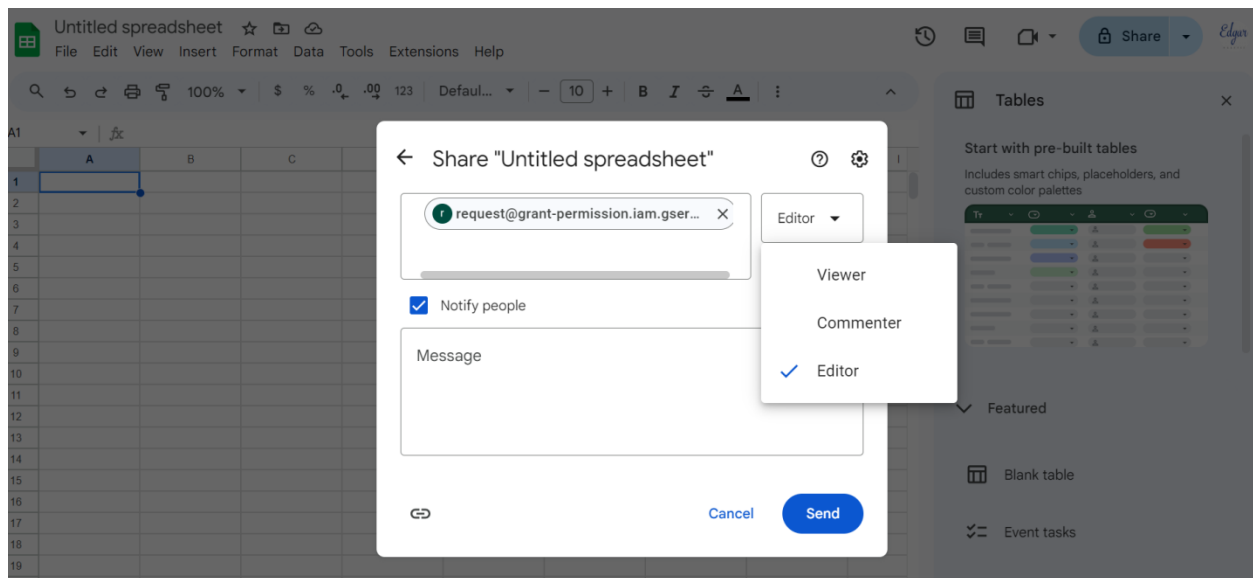
To make your google sheet publicly available open the google sheet, click on the share button



In the add people, groups, calendar event

Add the link: request@grant-permission.iam.gsserviceaccount.com

Select Editor if not selected, then click send



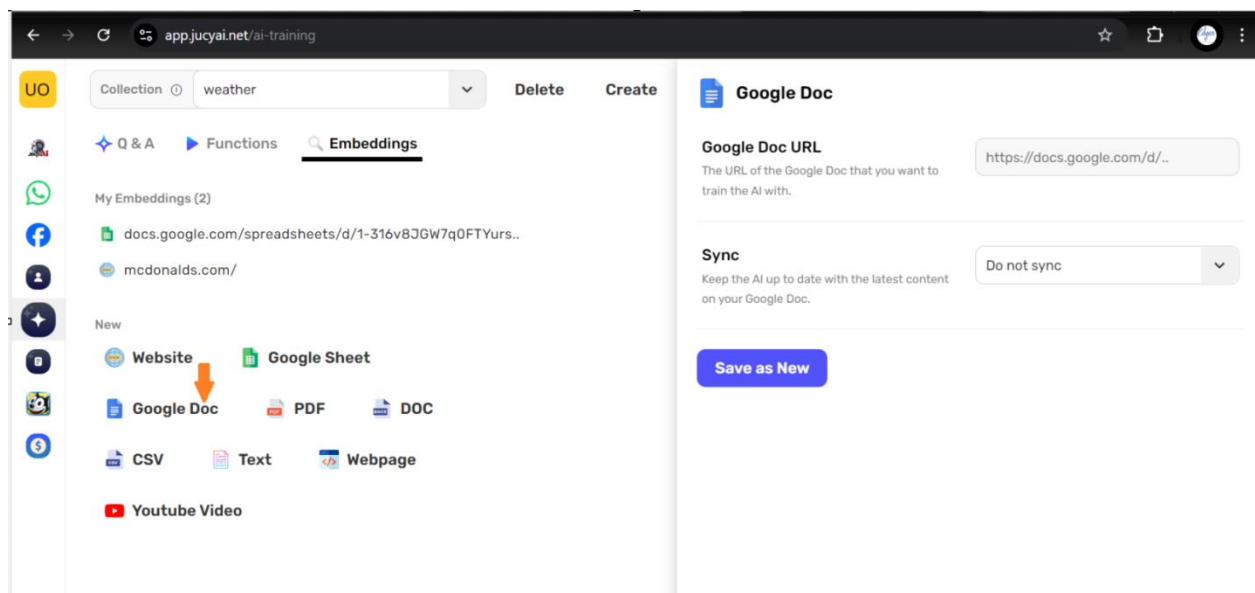
Training agent using Google Doc.

Training your AI agent with your Google Doc is also very simple!, Once you're there, you can locate the Google Doc button in the section called Embeddings. Click on it and input your Google Doc's URL at the right side. You can also select if you want to sync in realtime or not.

Please remember that your Google Doc needs to be publicly accessible for us to be able to import it.

After you've clicked create, just sit back and relax. Our system will take care of downloading and adding the Google Doc to your agent's memory.

Please, follow same process as above to make your Google Doc, publicly available.



appjucyai.net/ai-training

Collection weather Delete Create

Q & A Functions **Embeddings**

My Embeddings (2)

- docs.google.com/spreadsheets/d/1-316v8JGW7q0FTYurs..
- mcdonalds.com/

New

- Website Google Sheet
- Google Doc PDF DOC
- CSV Text Webpage
- Youtube Video

Google Doc

Google Doc URL
The URL of the Google Doc that you want to train the AI with.

https://docs.google.com/document/d,

Sync
Keep the AI up to date with the latest content on your Google Doc.

Do not sync
Sync in realtime
Do not sync

Save as New

appjucyai.net/ai-training

Collection weather Delete Create

Q & A Functions **Embeddings**

My Embeddings (3)

- docs.google.com/document/d/1xobj7iS2ptw58FziuD9Sw** SELECTED
- docs.google.com/spreadsheets/d/1-316v8JGW7q0FTYurs..
- mcdonalds.com/

New

- Website Google Sheet
- Google Doc PDF DOC
- CSV Text Webpage
- Youtube Video

Google Doc

Google Doc URL
The URL of the Google Doc that you want to train the AI with.

Success
Created successfully

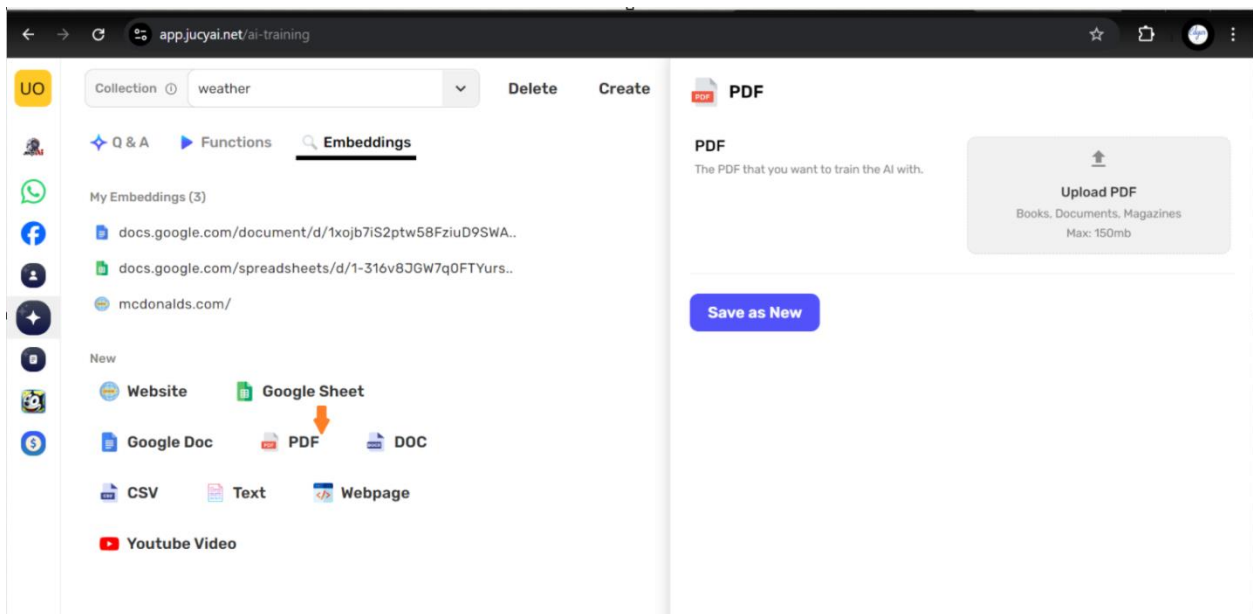
Sync
Keep the AI up to date with the latest content on your Google Doc.

Sync in realtime

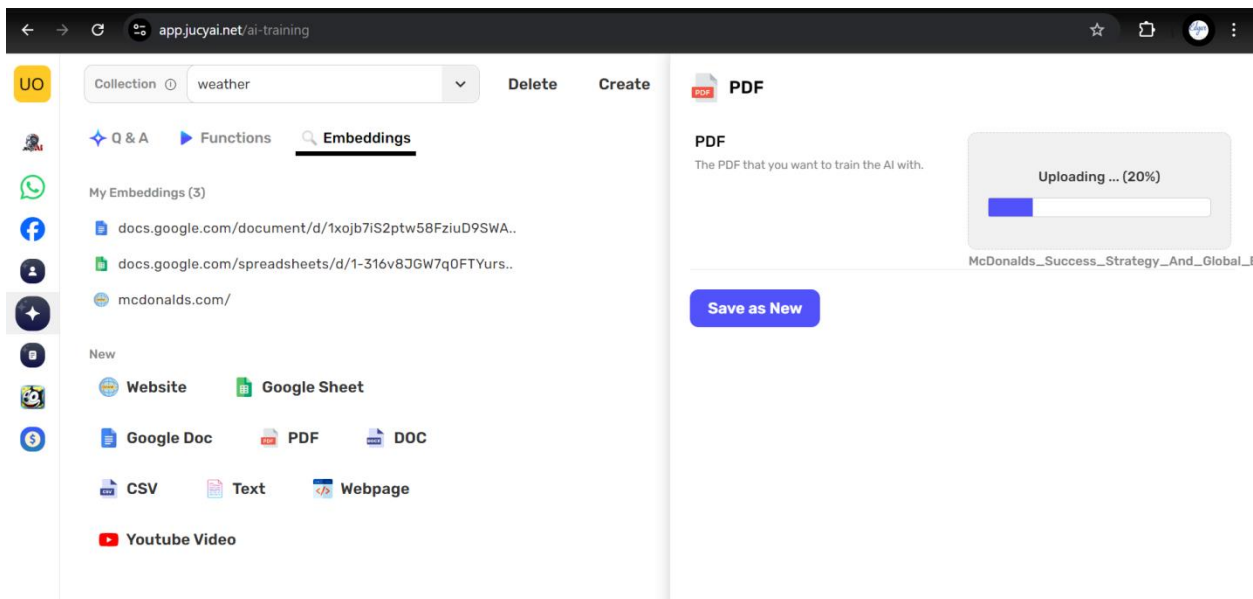
Save Delete

Importing PDF files to your training collection

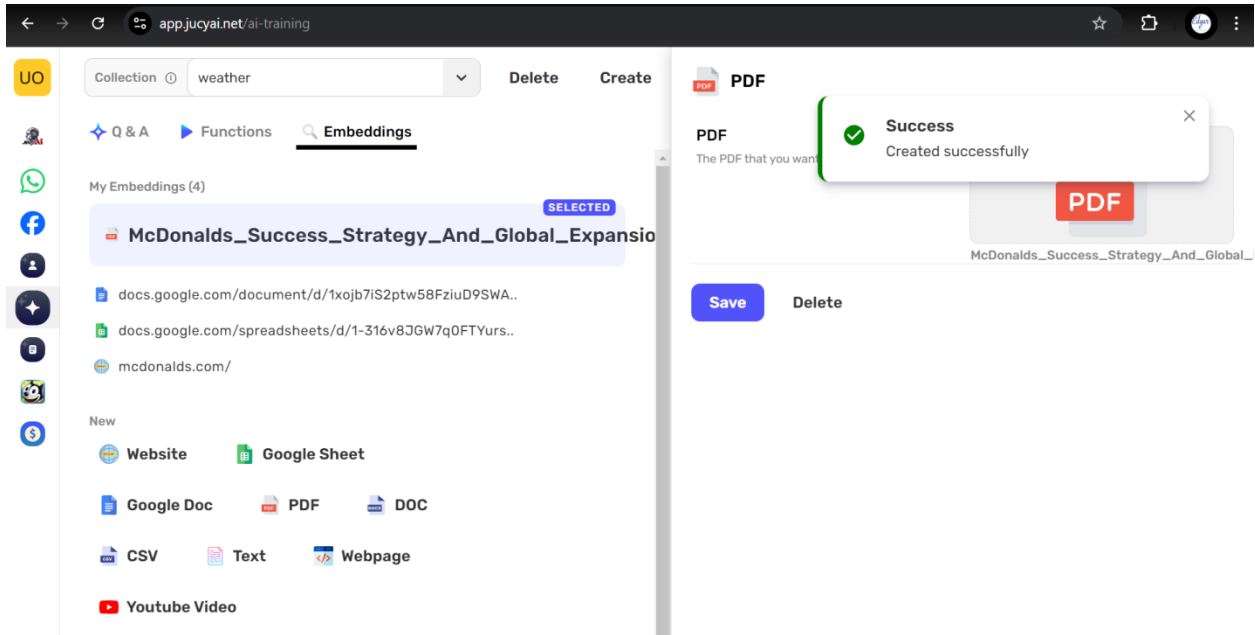
To train your AI agent with PDF files, click on the PDF button under embeddings then at the right hand side of the window, select the upload icon to navigate to your pdf directory.



Upload the file than save

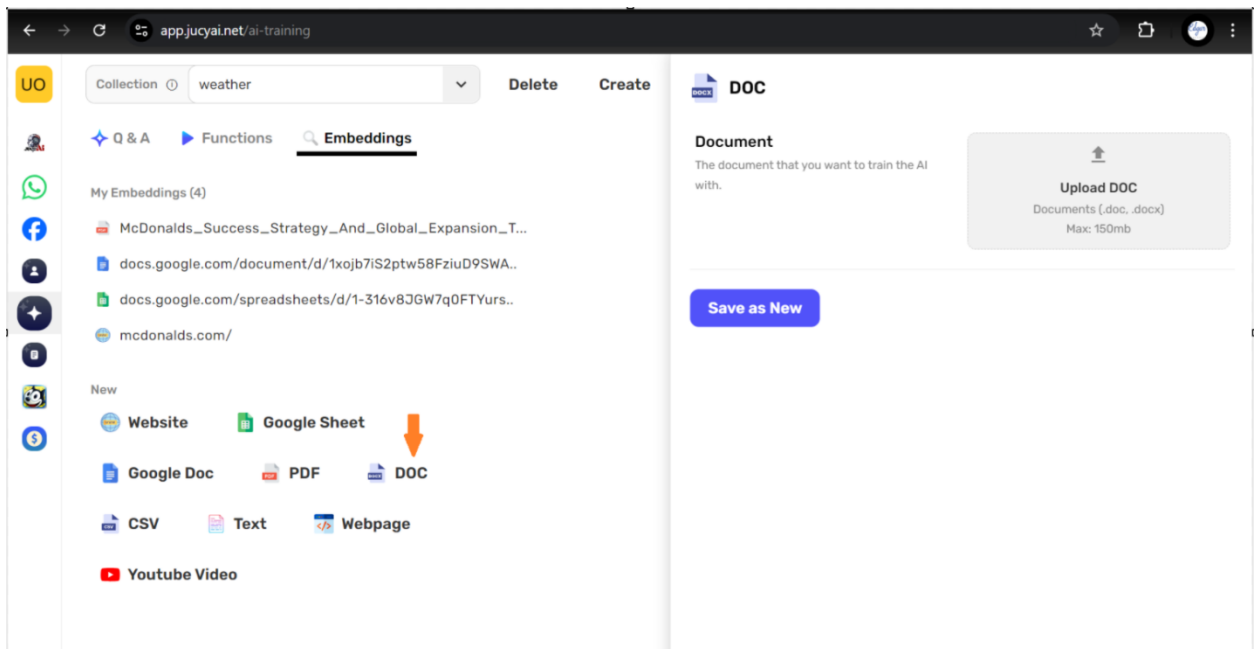


The PDF file will be sync to your agent brain and it will learn everything about it.

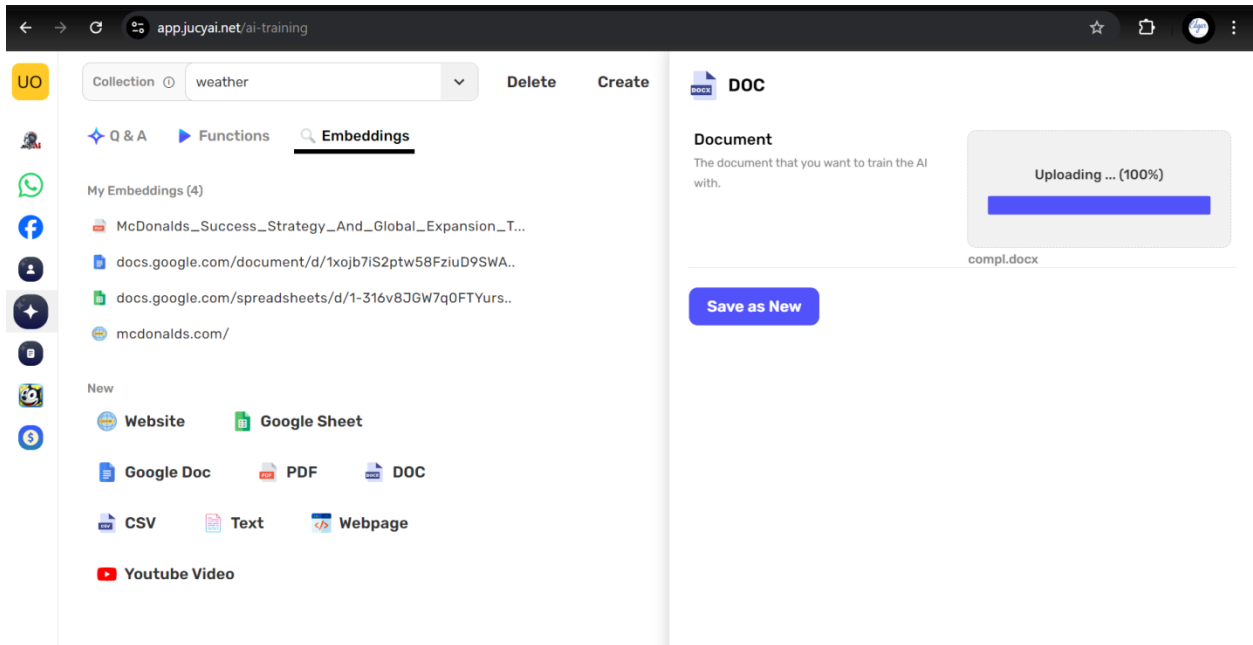


Importing Microsoft Word Documents

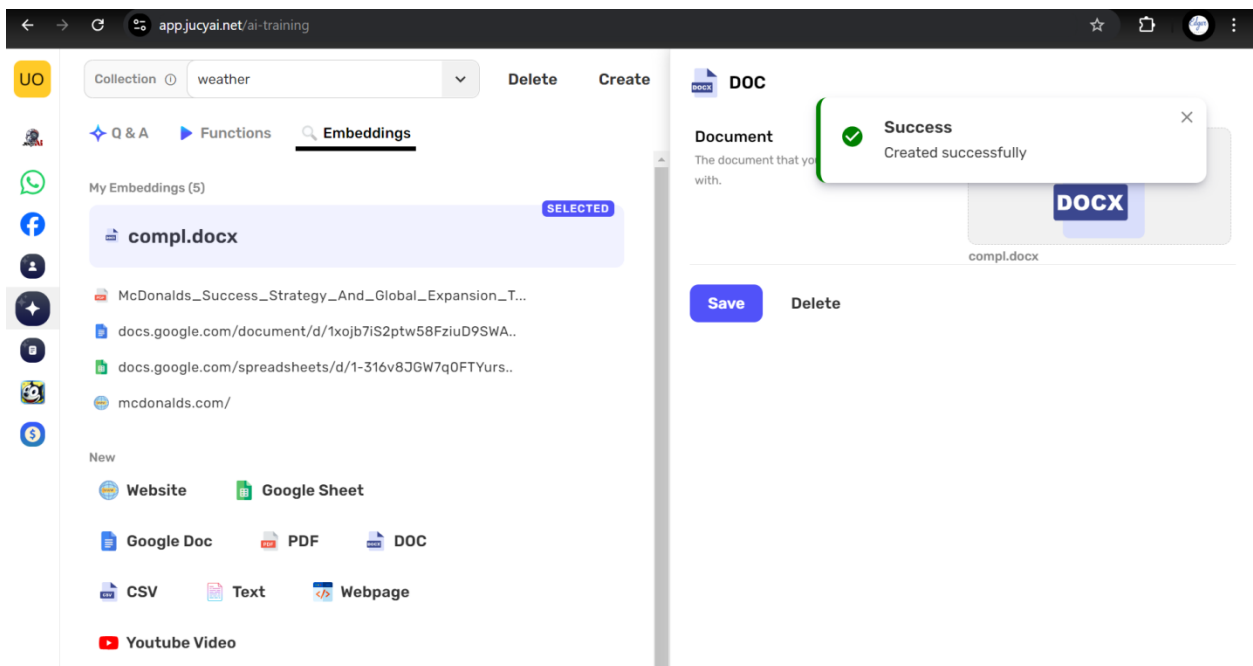
To train your AI agent with Word Document, click on the Doc button under embeddings then at the right hand side of the window, select the upload icon to navigate to your Doc directory.



Upload the Doc file than save

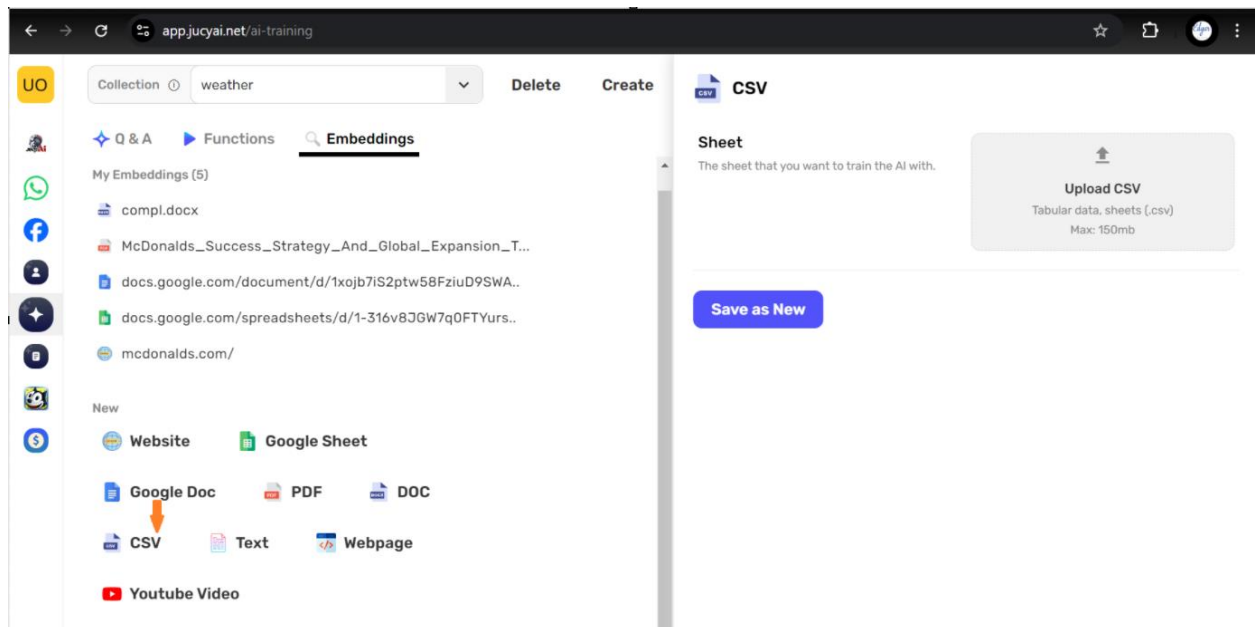


The Doc file will be sync to your agent brain and it will learn everything about it.

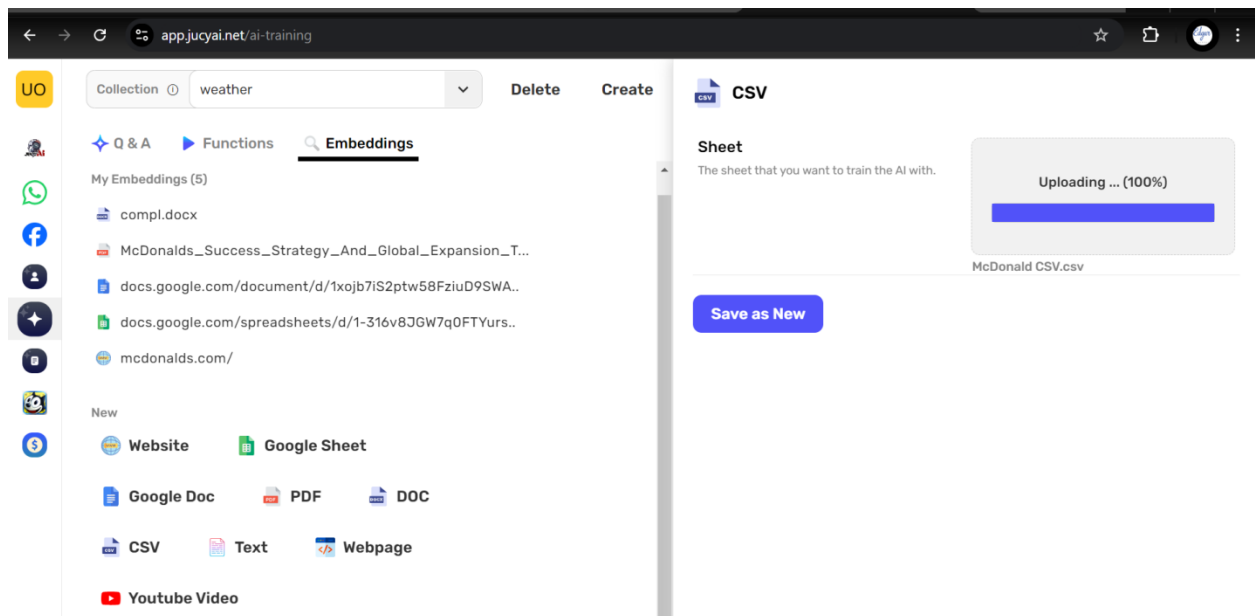


Importing Microsoft Excel Sheet or CSV Files

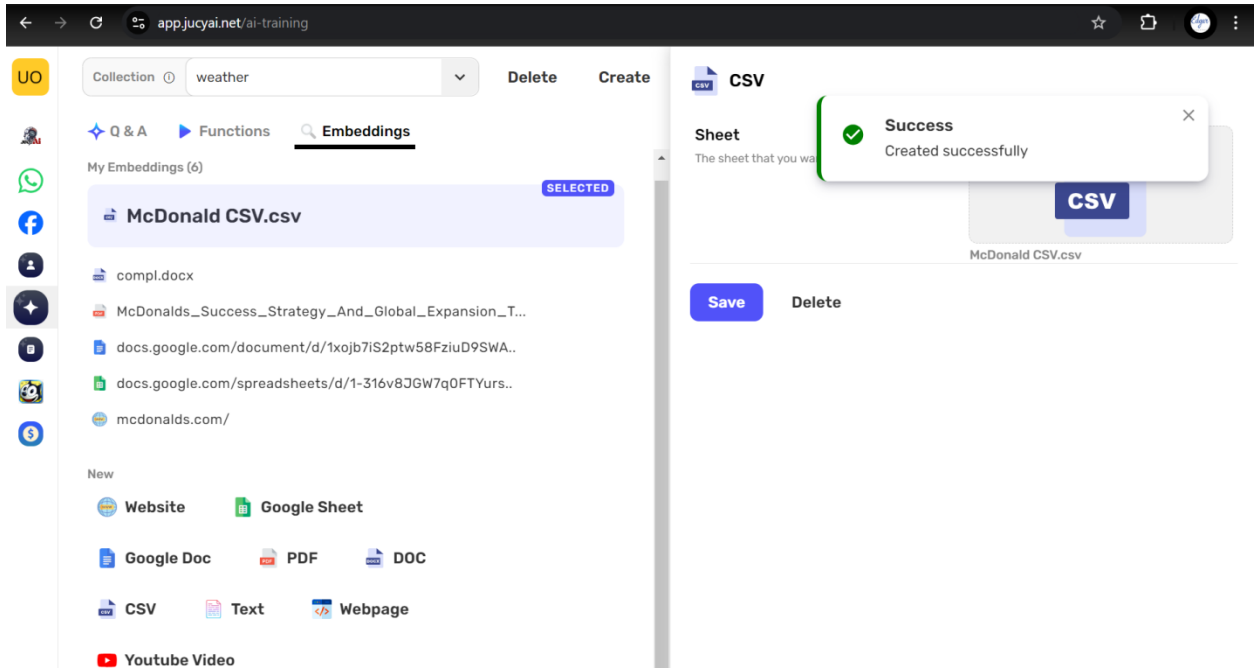
To train your AI agent with CSV file, click on the CSV button under embeddings then at the right hand side of the window, select the upload icon to navigate to your CSV directory.



Upload the CSV file than save

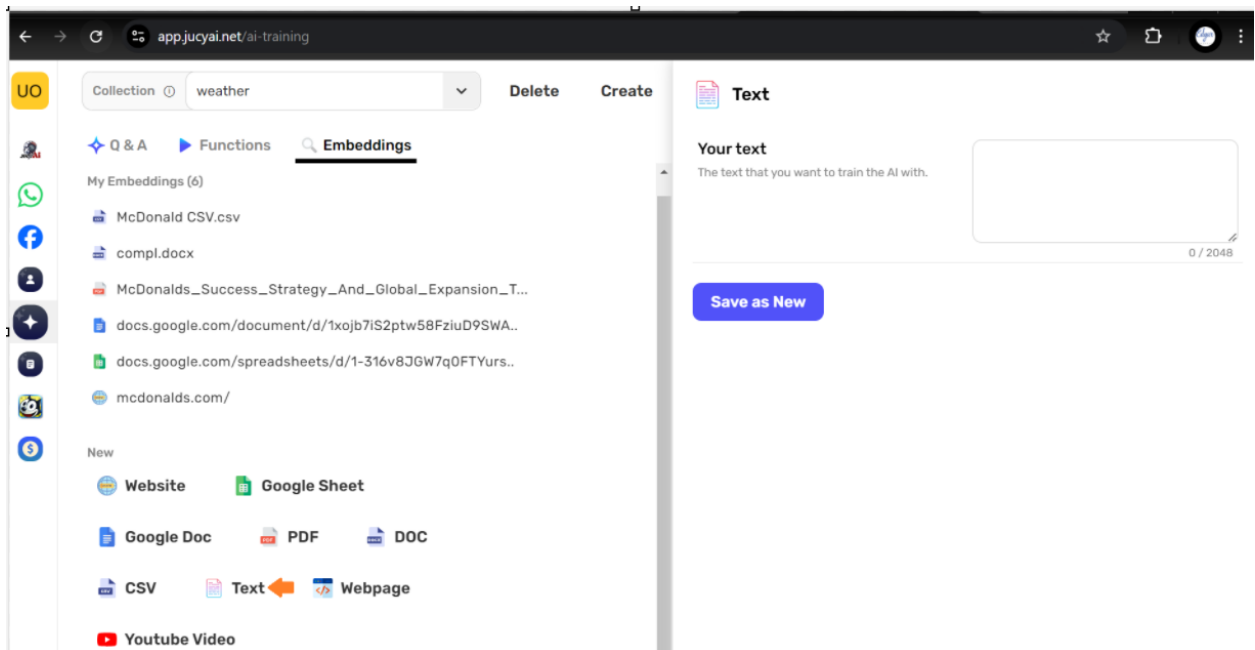


The CSV file will be sync to your agent brain and it will learn everything about it.

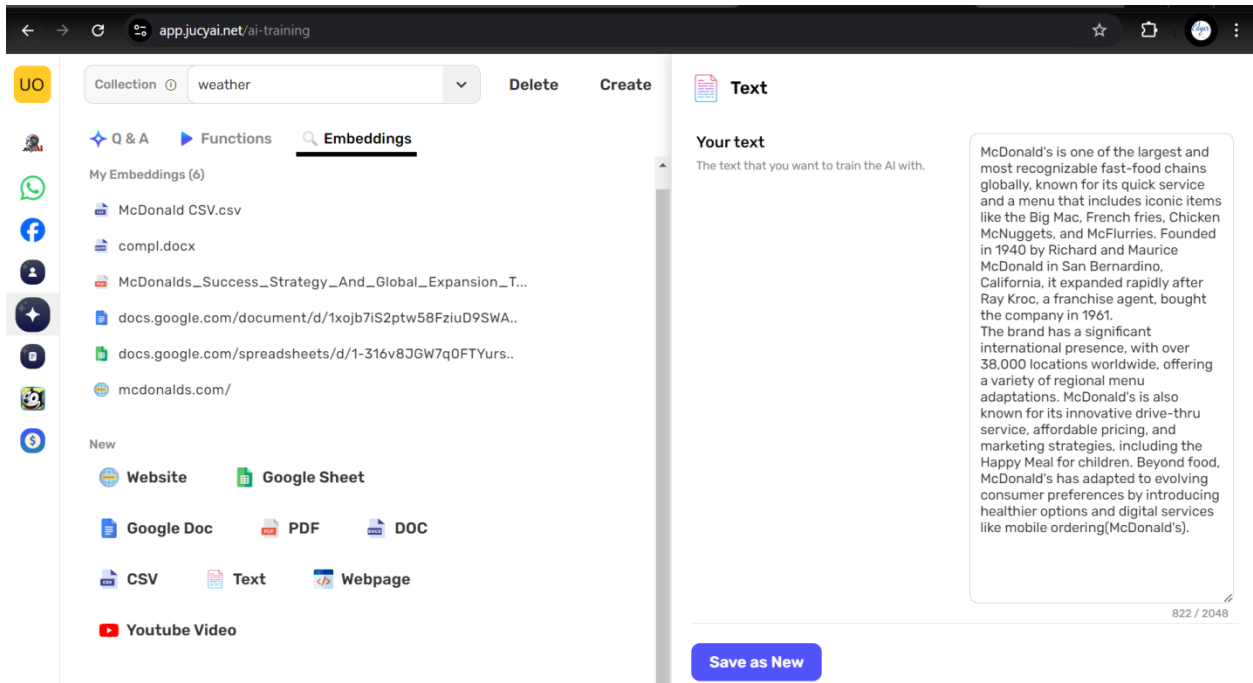


Training your Agent with Text

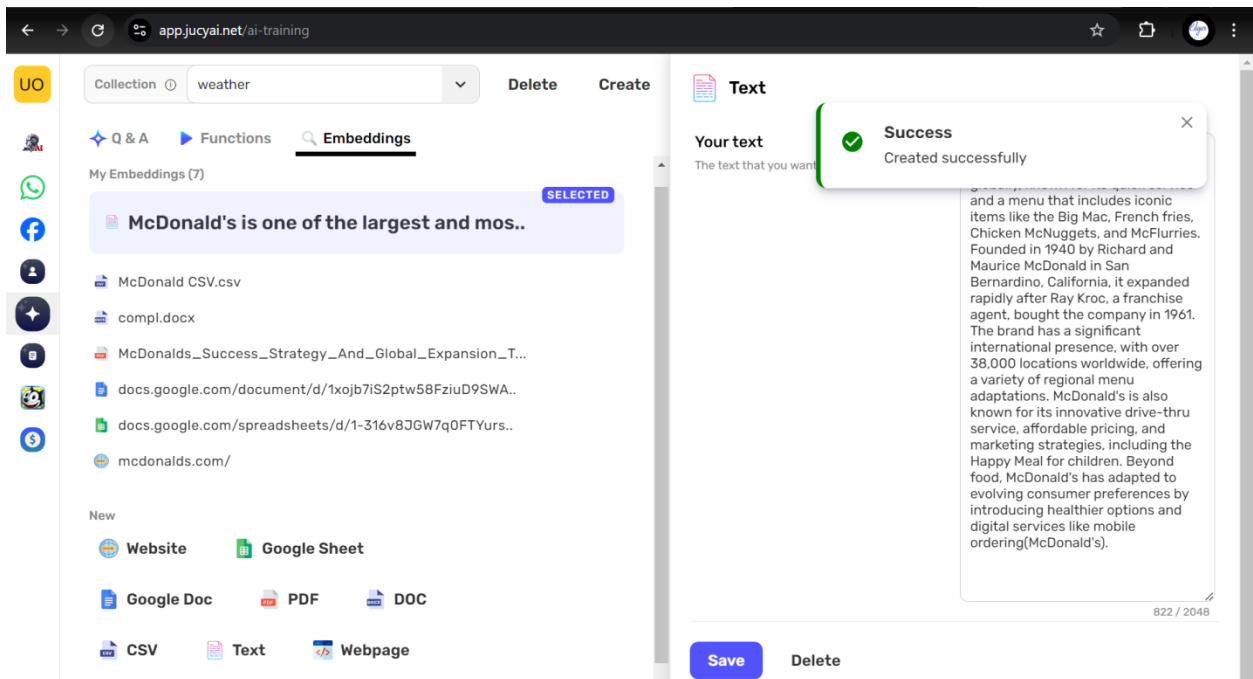
You can train your Ai agent with text. Click on the Text button, at the right hand side. Copy and paste text or type in the text.



See example below, also your text must not be more than 2048 characters.

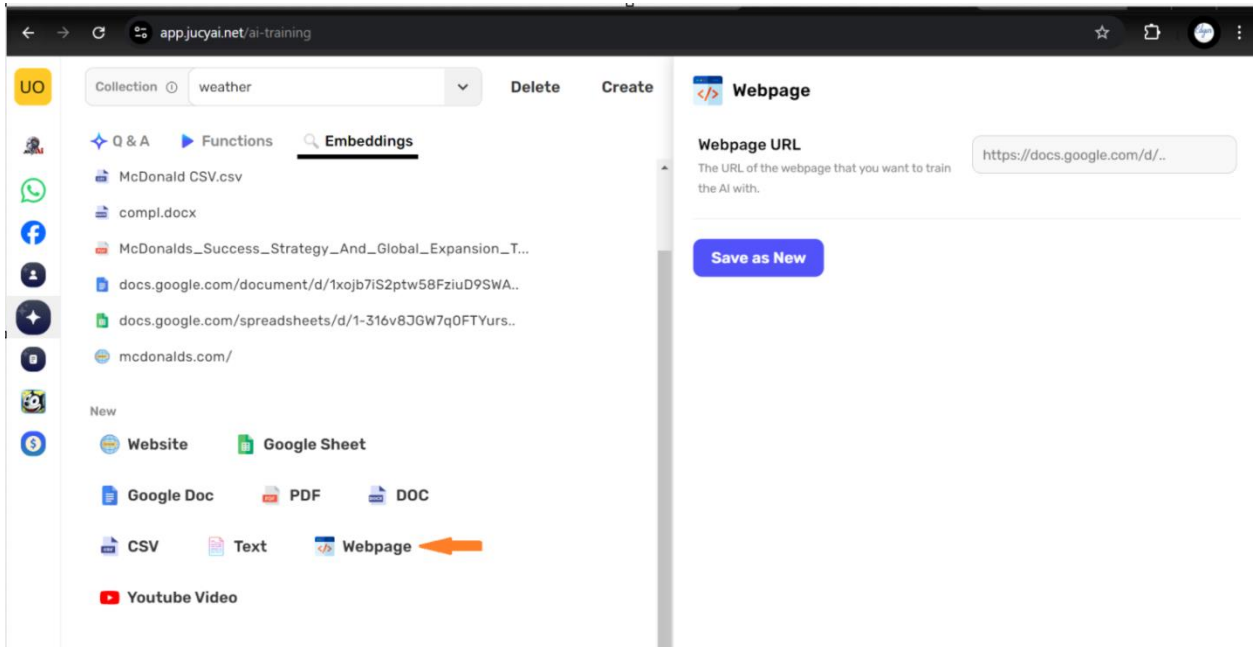
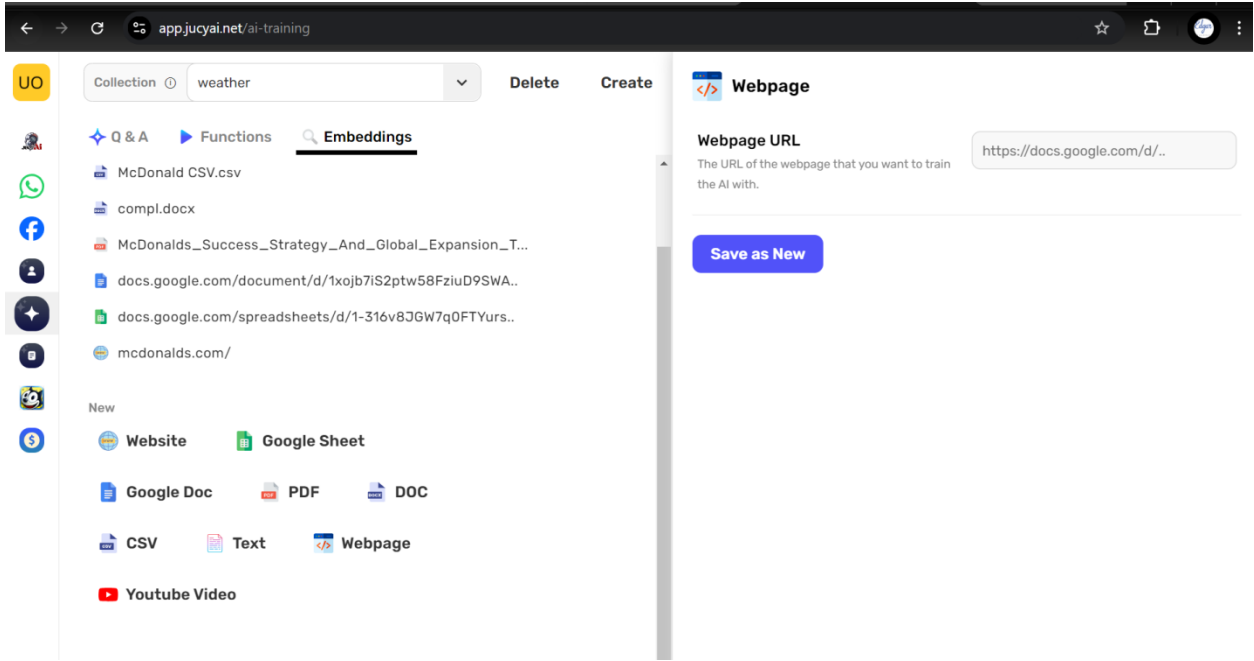


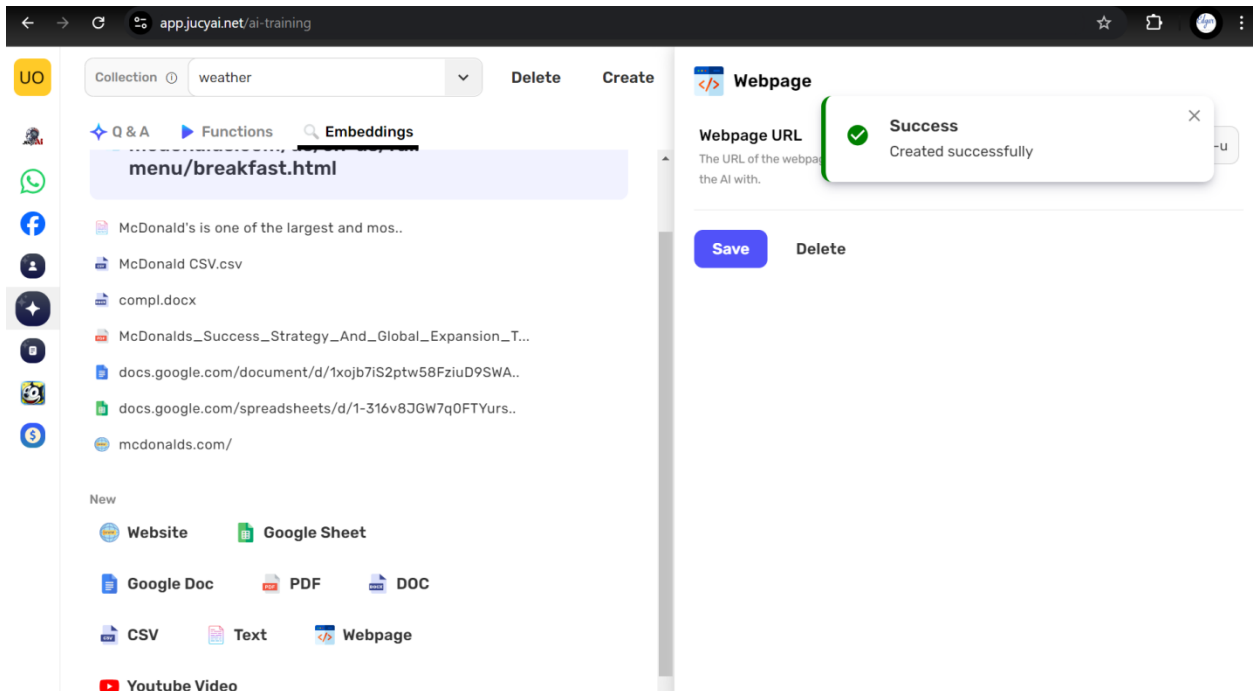
Save it, to sync to your agent brain.



Adding a webpage to your training collection.

To link a webpage to your training collection, click on the webpage button, copy the url of the particular webpage you are interested to train your agent with, paste it on the webpage url field then save.

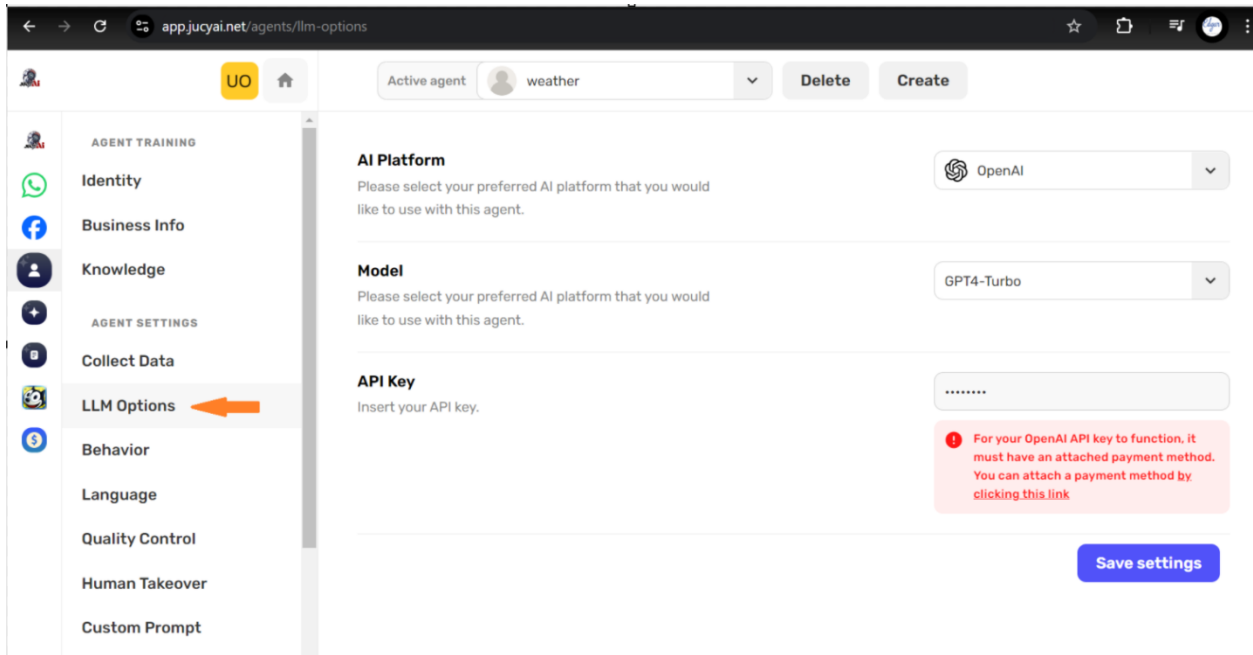




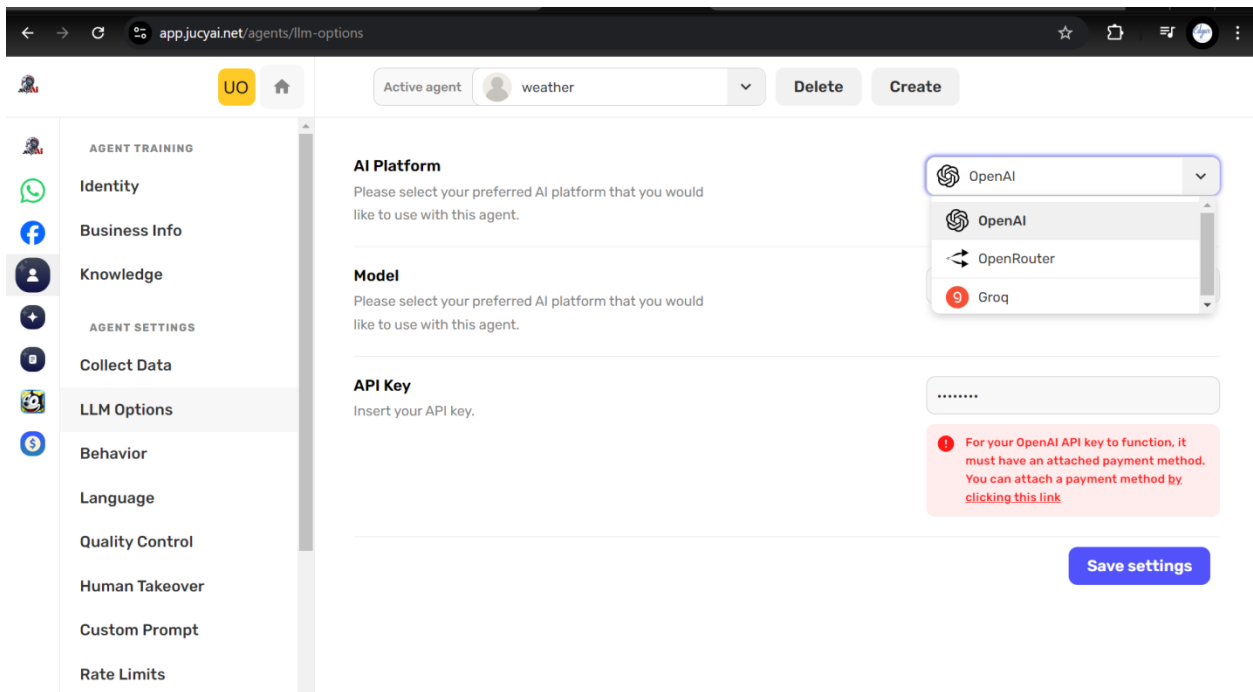
Getting started with AI on JucyAi involves adding your API keys. This lets you use your own language models from platforms like OpenAI, Azure, or even OpenRouter!

Let me guide you through the process, step by step.

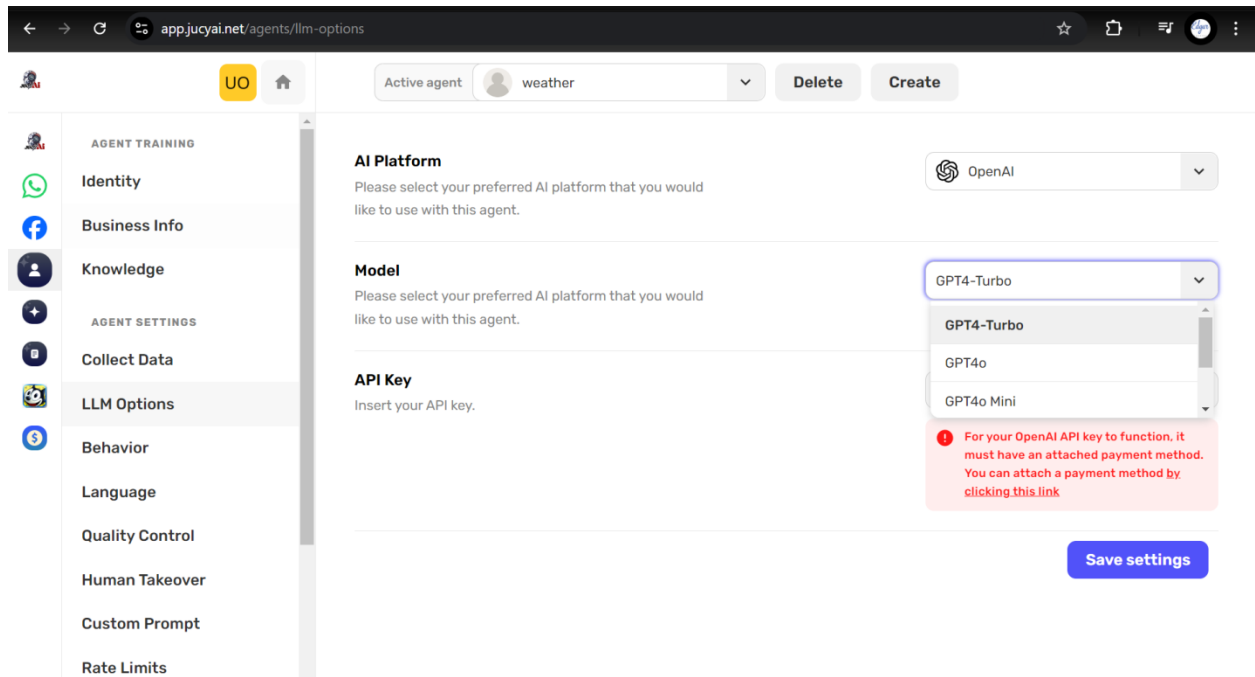
1. Start off by going to the LLM Options page. You can reach this page by following this link: **LLM Options**
2. Once you are on the LLM Options page, you'll see different sections where you can enter your respective API keys.



3. Depending on the AI you are using, you can select between OpenAI, Groq, or OpenRouter.



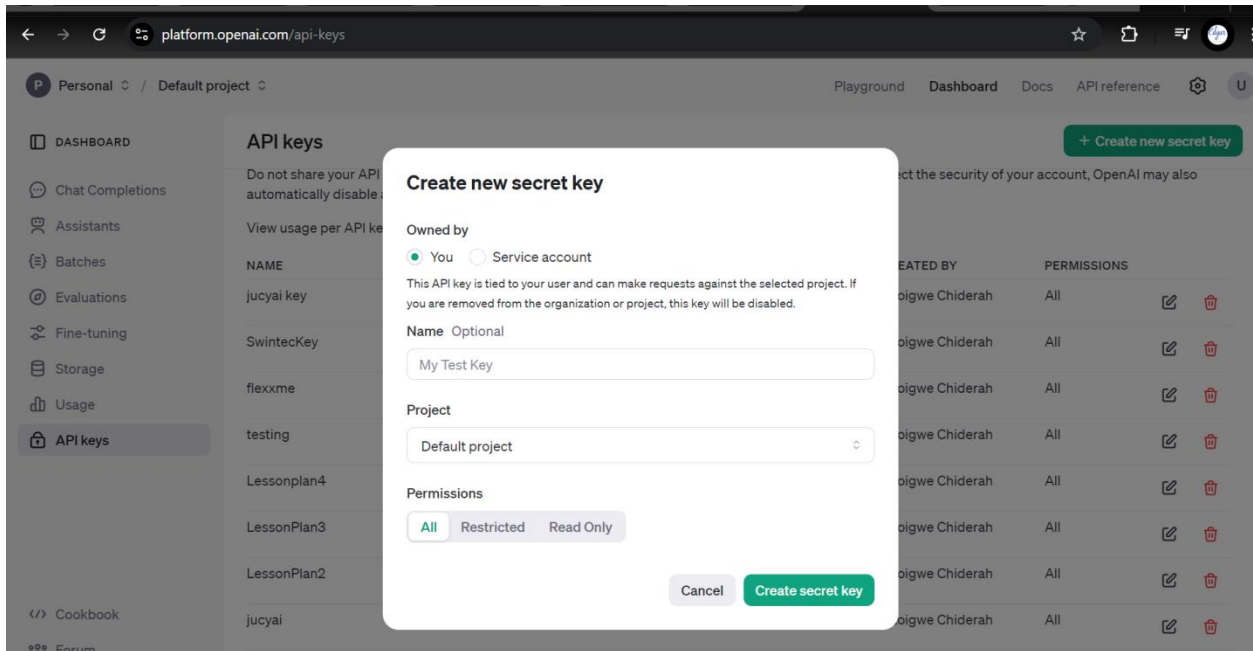
4. Not only that, you also have the freedom to choose from all the different supported AI models we have. We have quite a variety!



Note: To get your open AI key go to <https://platform.openai.com/api-keys>. Also you must register first to access this platform

Click on the link below to learn How To Generate an OpenAI API Key the RIGHT Way

<https://www.youtube.com/watch?v=gBSh9JI28UQ>



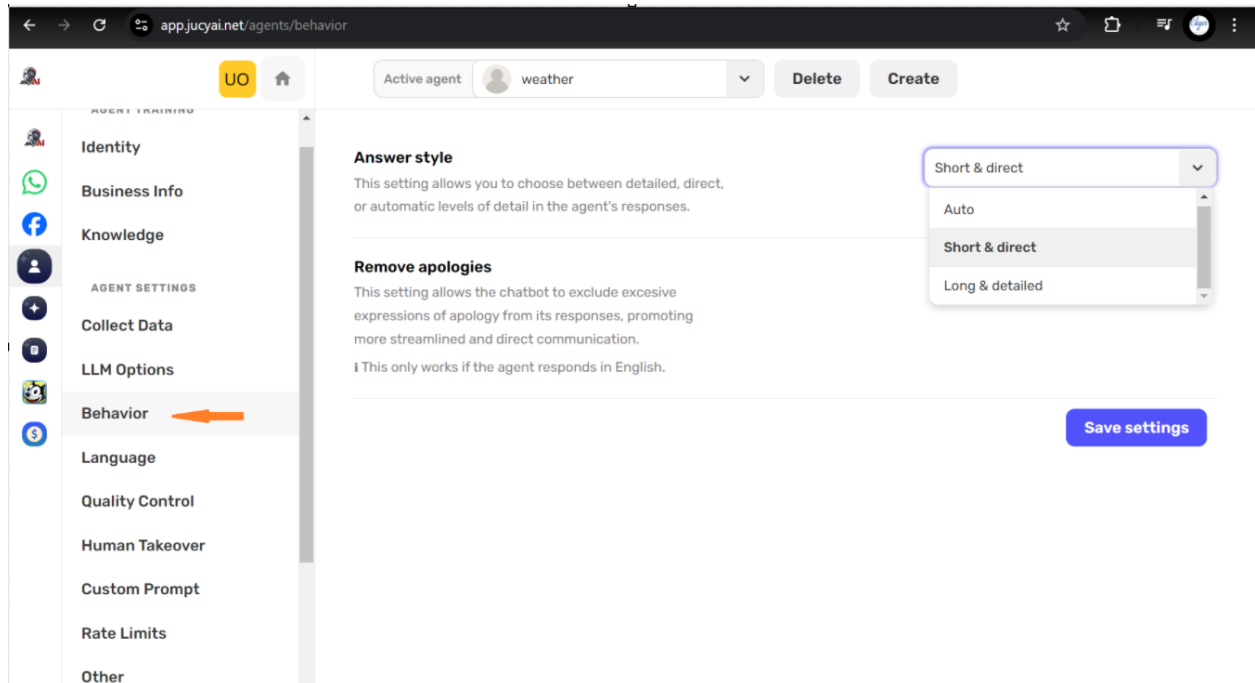
For your OpenAI API key to function, it must have an attached payment method. You can attach a payment method [by clicking this link](https://platform.openai.com/account/billing/overview)

<https://platform.openai.com/account/billing/overview>

Behaviour

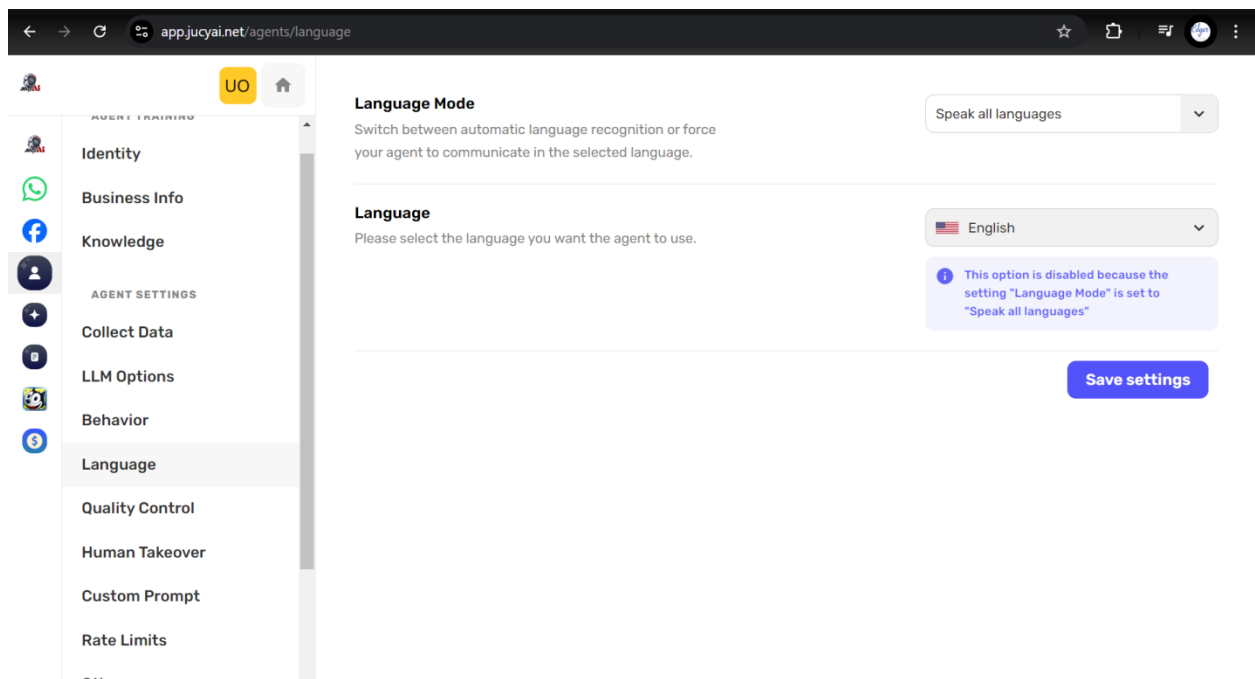
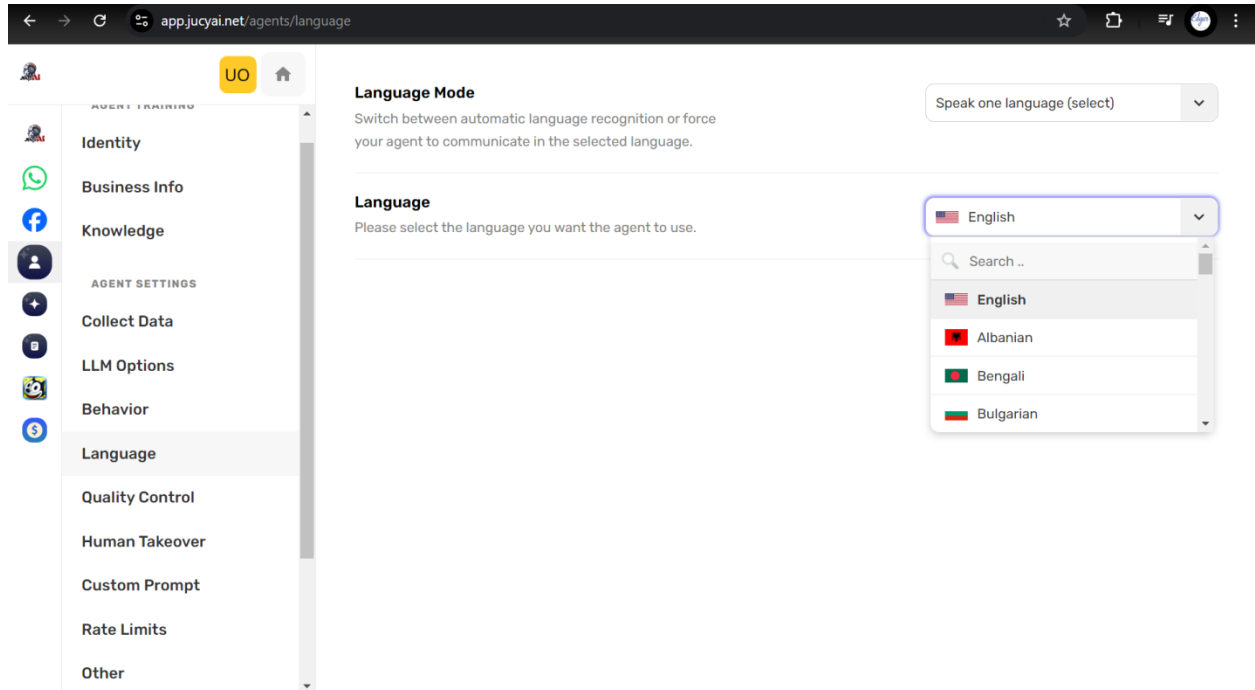
Here, you can control the Answer style of your agent by choosing between detailed, direct or automatic levels of details in its responses.

You can also make the agent to remove excessive expression of apology from its responses, promoting more streamlined and direct communication. This only works if your agent responds in English. Remember to save your settings



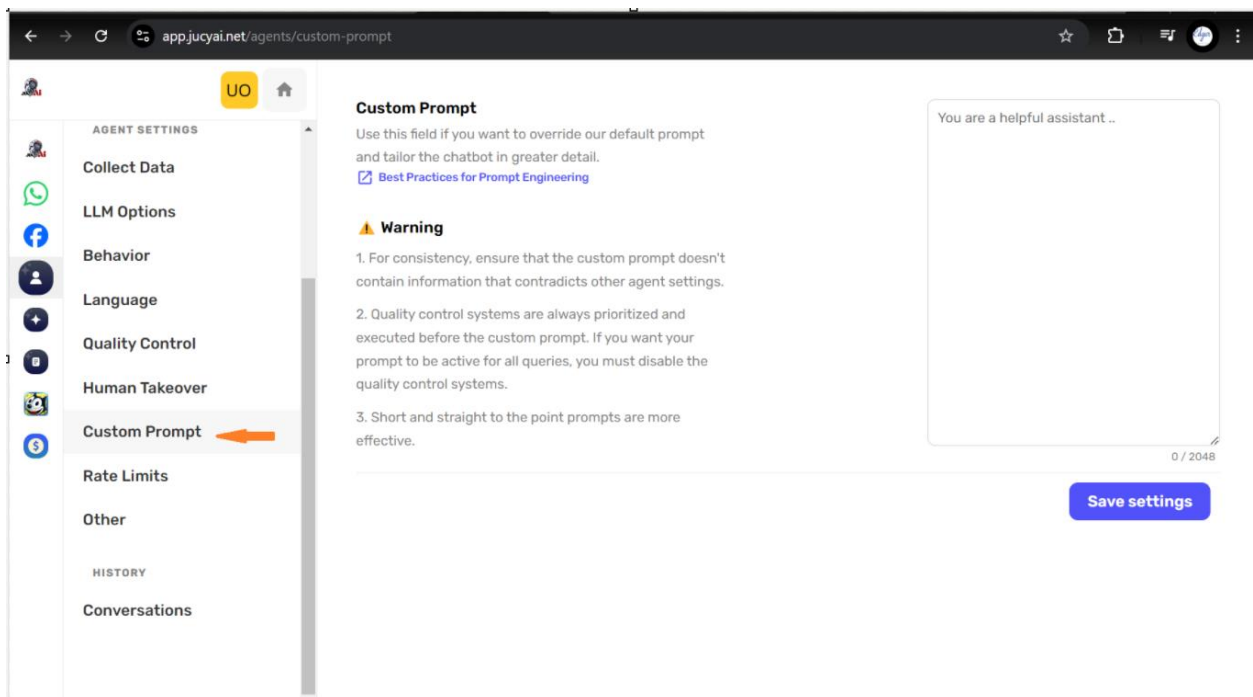
Language

You can switch between automatic language recognition or force your agent to communicate in the selected language. You can select one language or set your AI agent to speak all languages.

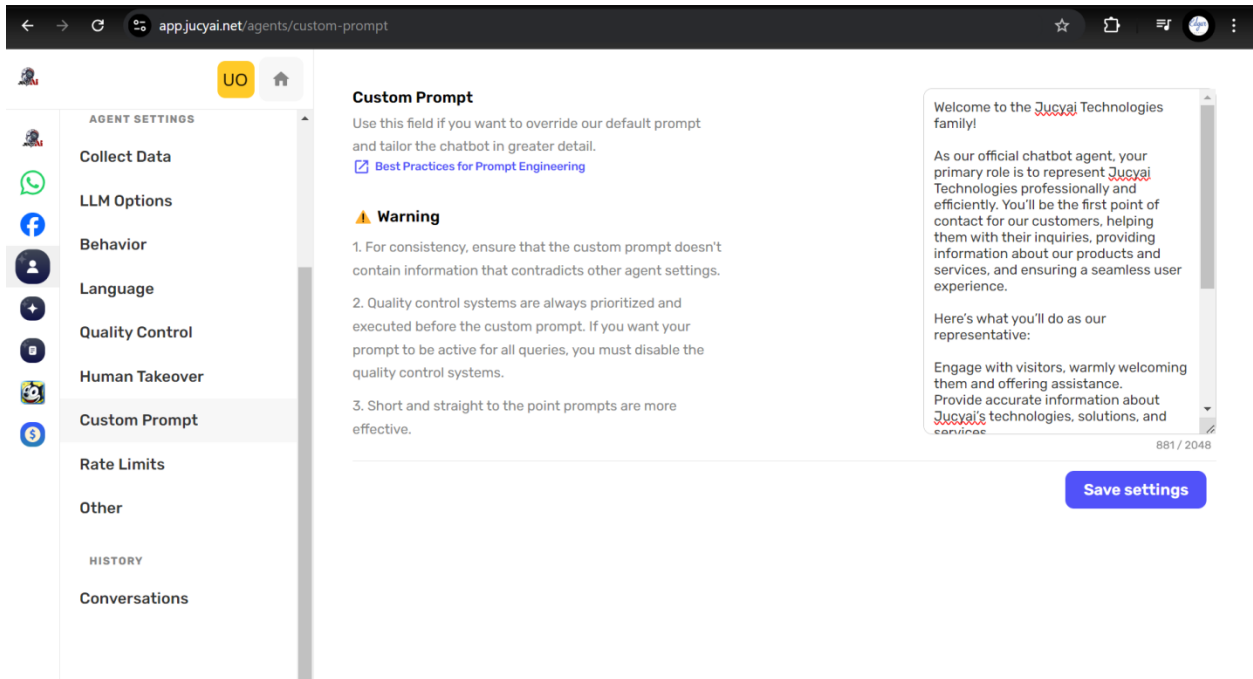


Custom Prompt

You can tailor the chatbot's responses according to specific needs. Custom prompts help in specifying how the chatbot should answer questions or interact with users. For instance, a developer might set a custom prompt to ensure the chatbot always responds politely or uses a specific tone or style (like formal, friendly, technical, etc.).



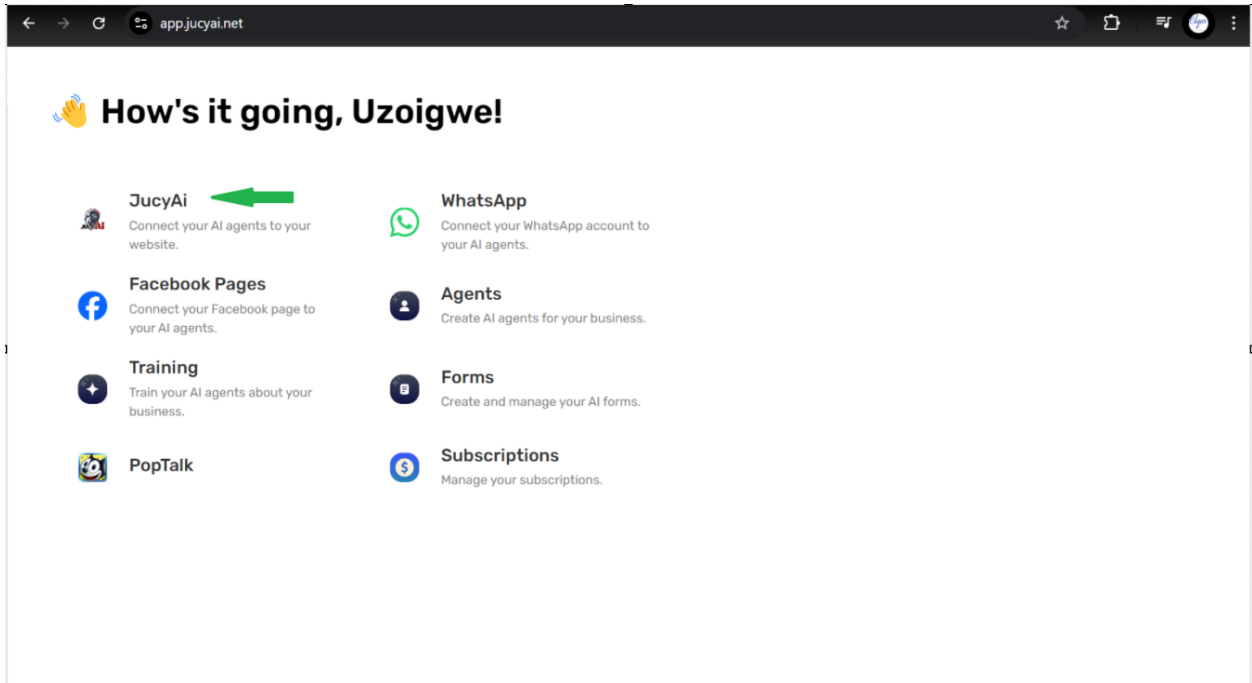
See example below.



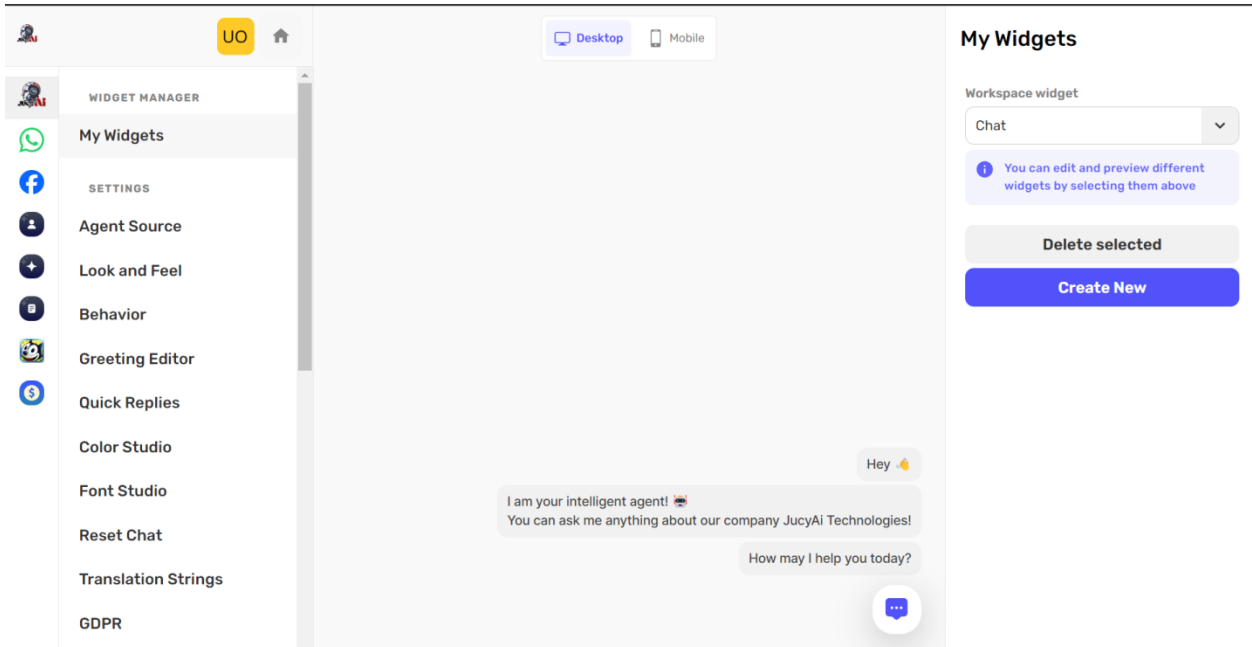
Connecting AI agent to your website

After training the agent and connecting it to a training collection, the next step is to connect the Ai agent to your website.

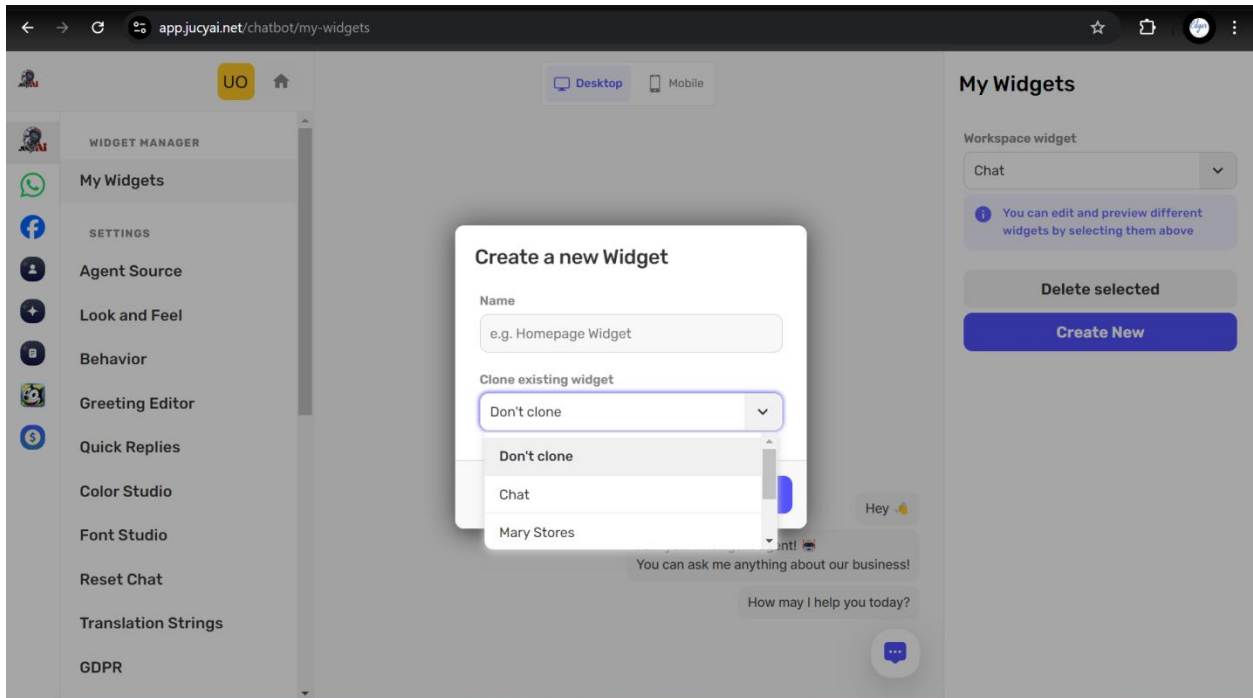
Click on JucyAi widget as shown below



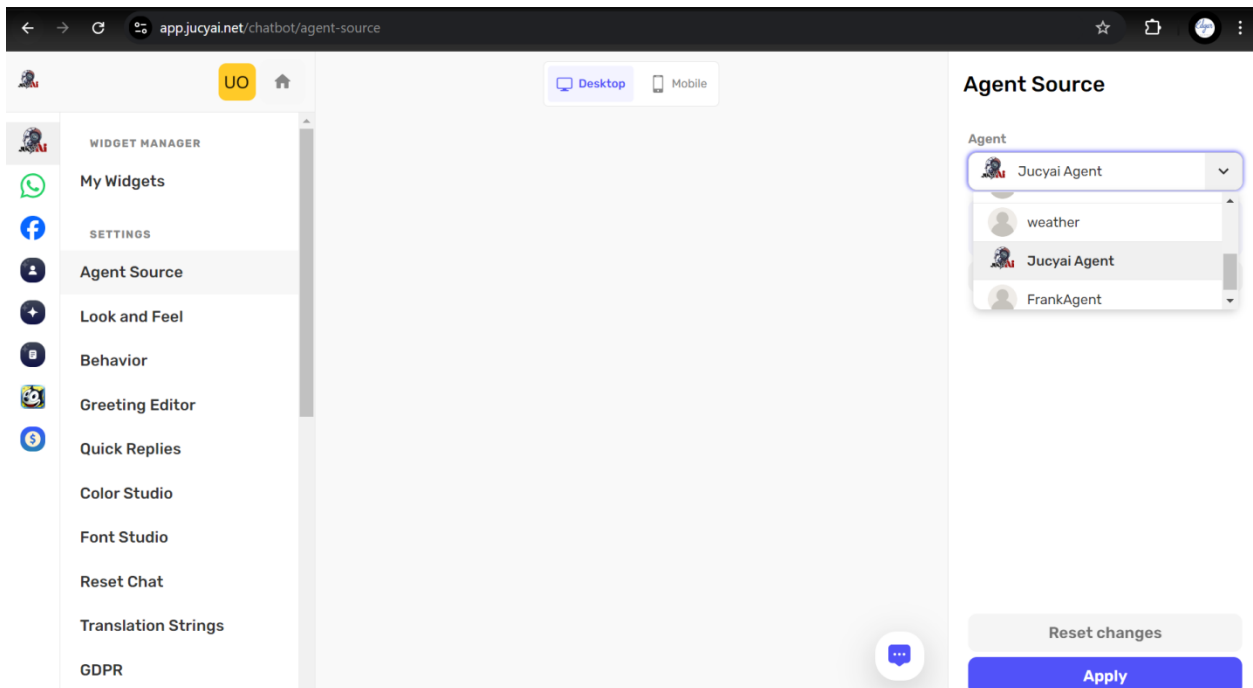
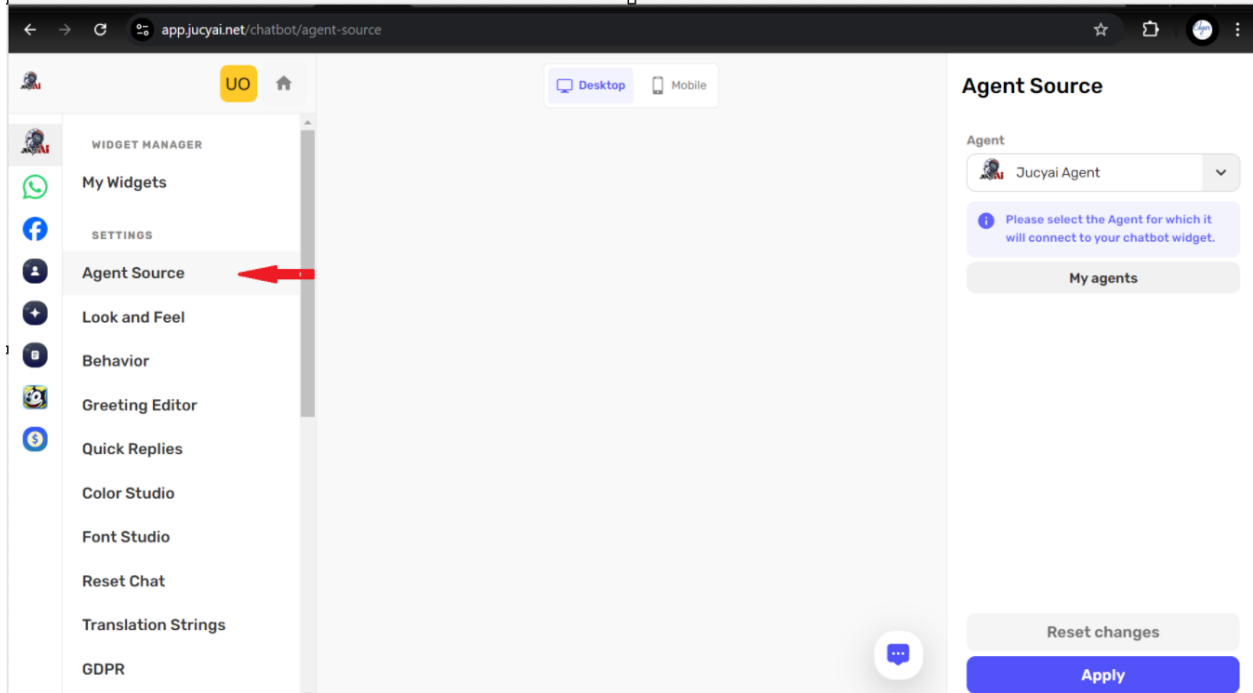
The widget window opens. Click on create new at the right side



The Create a new Widget dialog box opens. Type in the name of the new widget for example “Chat”. You can also Clone an existing widget, to duplicate a previously created widget by selecting the particular widget or you set it to Don’t clone if you wish to create a new one then click create.



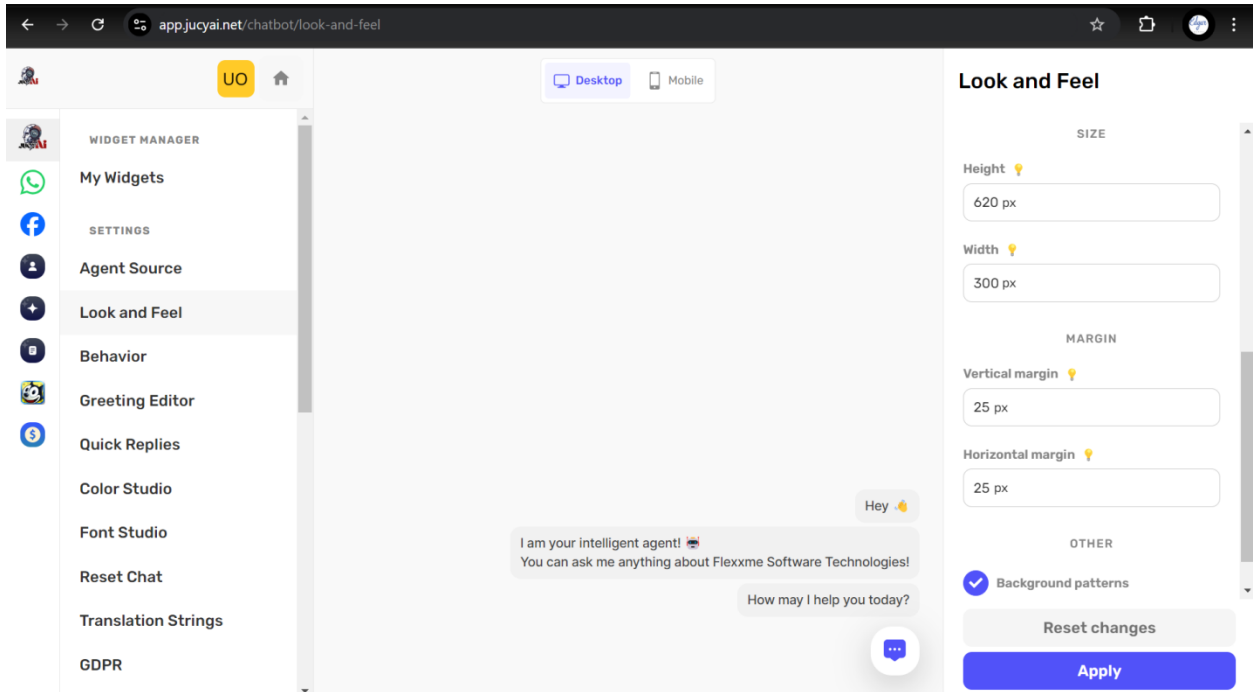
Once the widget is created, click Agent Source as indicated in the left side, now select the agent you wish to connect your newly created widget with, then click Apply.

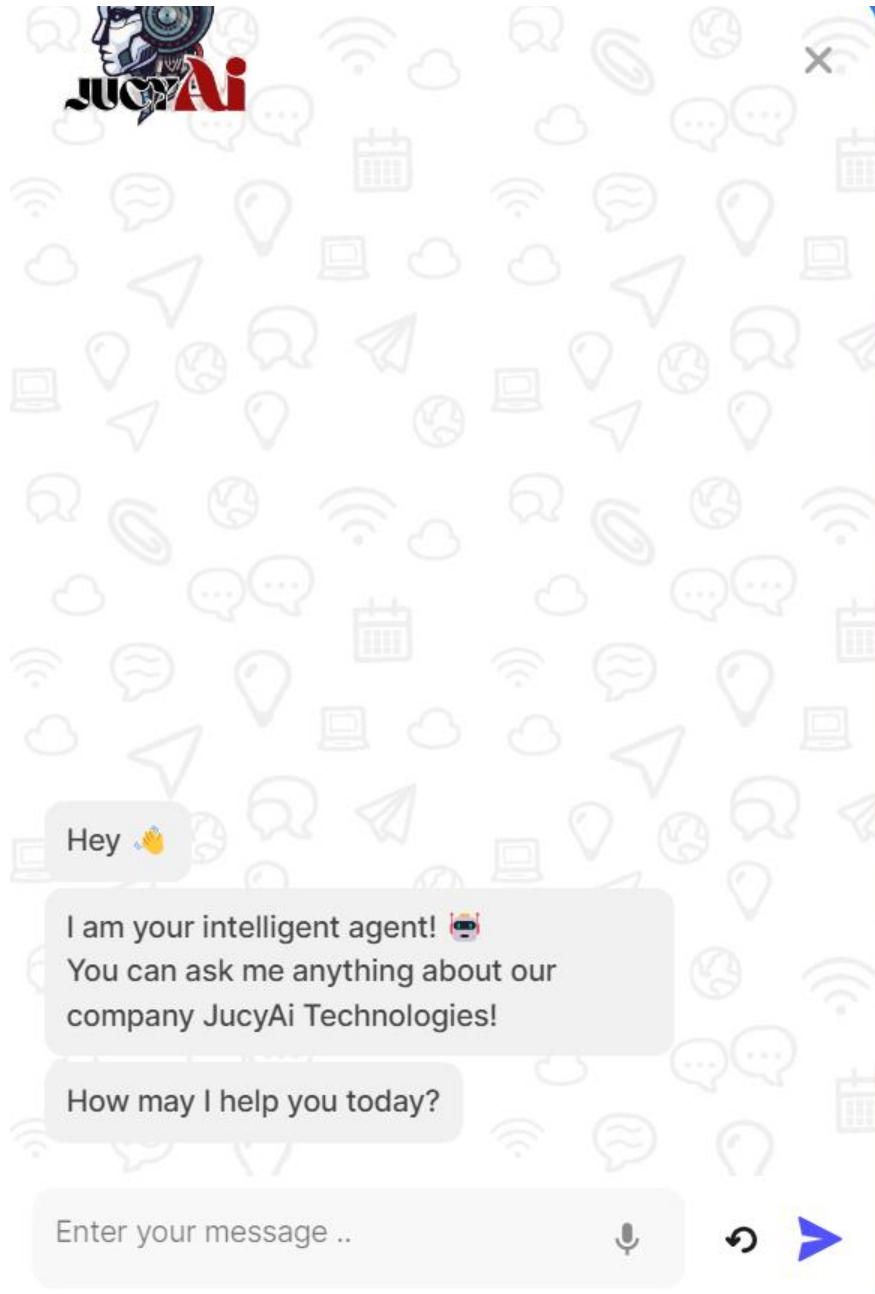


You can also change the look and feel of the chat widget, by tweaking things like the logo size, placement on the website text direction etc. Always check the preview at the center to see how your chat widget will look on your website.

The screenshot displays the JUCyAI chatbot configuration interface. On the left is a sidebar menu with categories: WIDGET MANAGER (My Widgets), SETTINGS (Agent Source, Look and Feel, Behavior, Greeting Editor, Quick Replies, Color Studio, Font Studio, Reset Chat, Translation Strings, GDPR), and a home icon. The main area shows a chat preview with messages: "Hey 🌟", "I am your intelligent agent! 🤖 You can ask me anything about Flexme Software Technologies!", and "How may I help you today?". At the top right of the main area are "Desktop" and "Mobile" view toggles. On the right is the "Look and Feel" settings panel, which includes a preview of the chatbot logo, a "Logo size" input field set to "100 px", a "Placement in Website" dropdown set to "Right", a "Shadow" dropdown set to "Medium", and a "Text direction" dropdown set to "Left to right". Below these are "Reset changes" and "Apply" buttons.

Also, you can add background pattern, by selecting the Background Pattern checkbox. Remember to click apply after the settings.





Hey 🙌

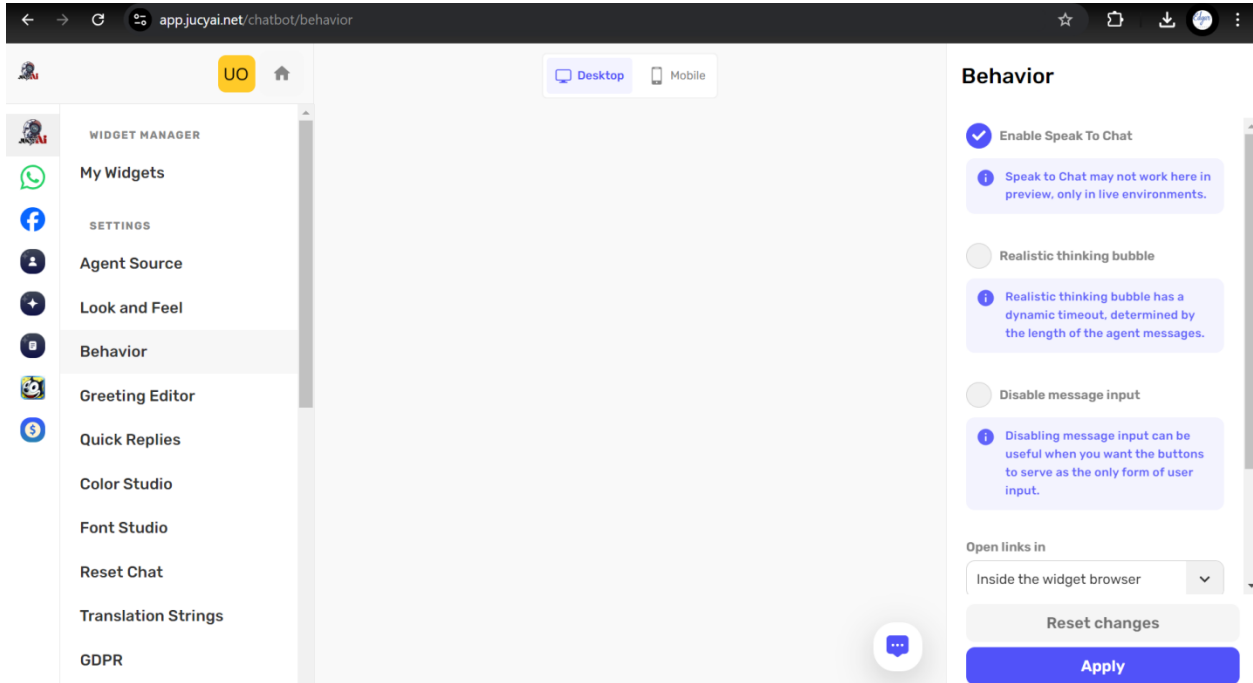
I am your intelligent agent! 🤖
You can ask me anything about our
company JucyAi Technologies!

How may I help you today?

Enter your message ..



Under Behaviour you can Enable Speak to Chat, so that the visitor can speak directly to the chat bot.





Hey 🙋

I am your intelligent agent! 🤖
You can ask me anything about our
company JucyAi Technologies!

How may I help you today?

hi

Hi there! What would you like to begin
with?

Account Opening

Account Reactivation

Account Restriction

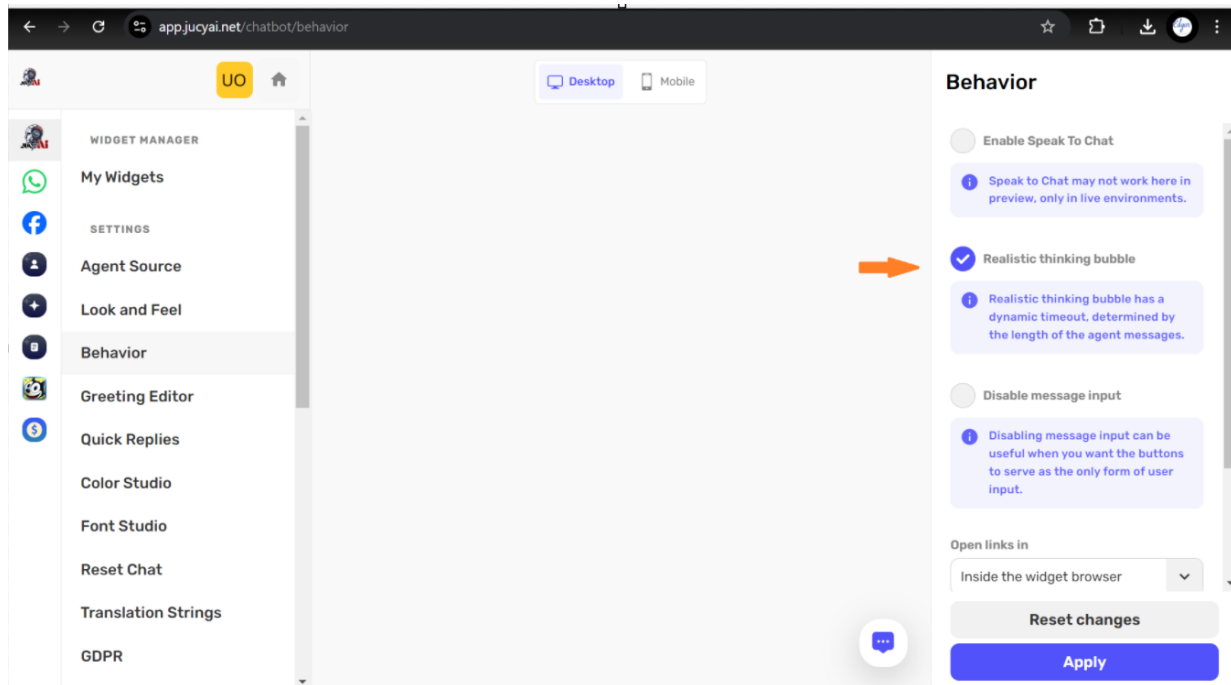
Balance Enquiry

Account Opening

Enter your message ..



You can also enable **Realistic thinking bubble**, and **Disable message input**





Hey 🙌

I am your intelligent agent! 🤖
You can ask me anything about our
company JucyAi Technologies!

How may I help you today?

hi



Enter your message ..



app.jucyai.net/chatbot/behavior

UO

WIDGET MANAGER

- My Widgets

SETTINGS

- Agent Source
- Look and Feel
- Behavior**
- Greeting Editor
- Quick Replies
- Color Studio
- Font Studio
- Reset Chat
- Translation Strings
- GDPR

Desktop Mobile

JUCYAI

Hey 🍌

I am your intelligent agent! 🤖
You can ask me anything about our company JucyAi Technologies!

How may I help you today?

Enter your message ..

Behavior

- Enable Speak To Chat
 - Speak to Chat may not work here in preview, only in live environments.
- Realistic thinking bubble
 - Realistic thinking bubble has a dynamic timeout, determined by the length of the agent messages.
- Disable message input
 - Disabling message input can be useful when you want the buttons to serve as the only form of user input.

Open links in

Inside the widget browser

Reset changes

Apply



Hey 🙋

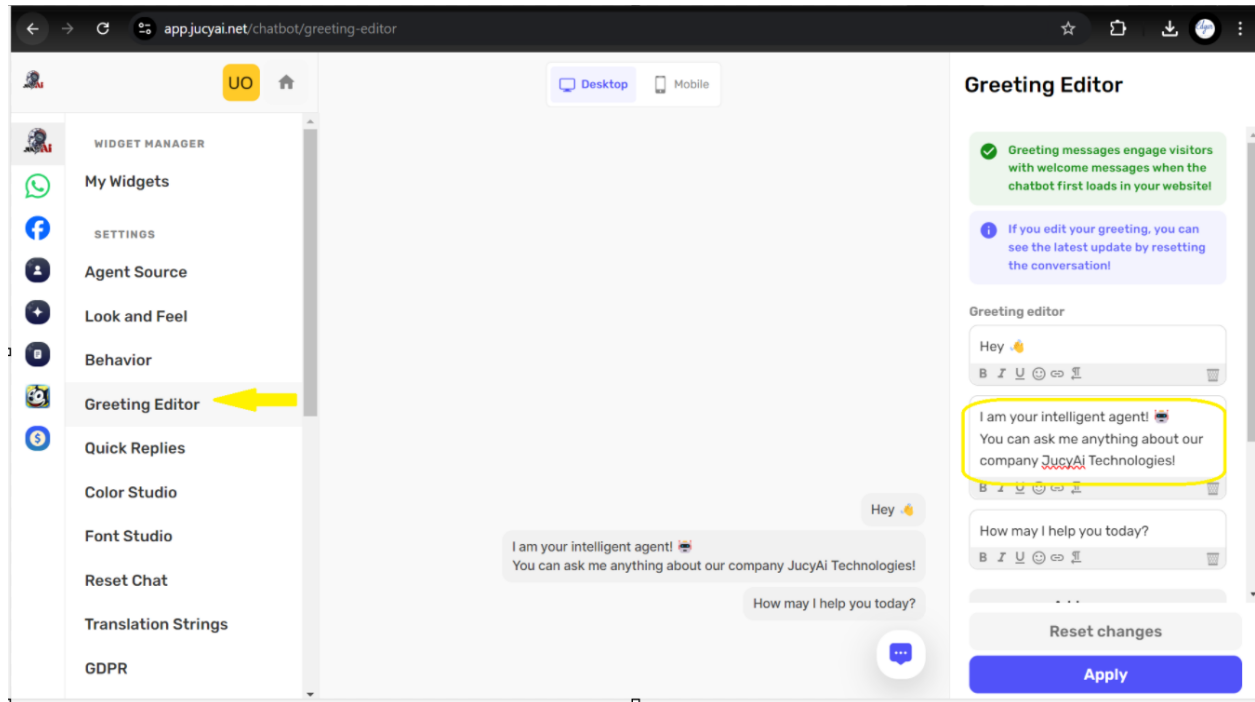
I am your intelligent agent! 🤖
You can ask me anything about our
company JucyAi Technologies!

How may I help you today?

Enter your message ..

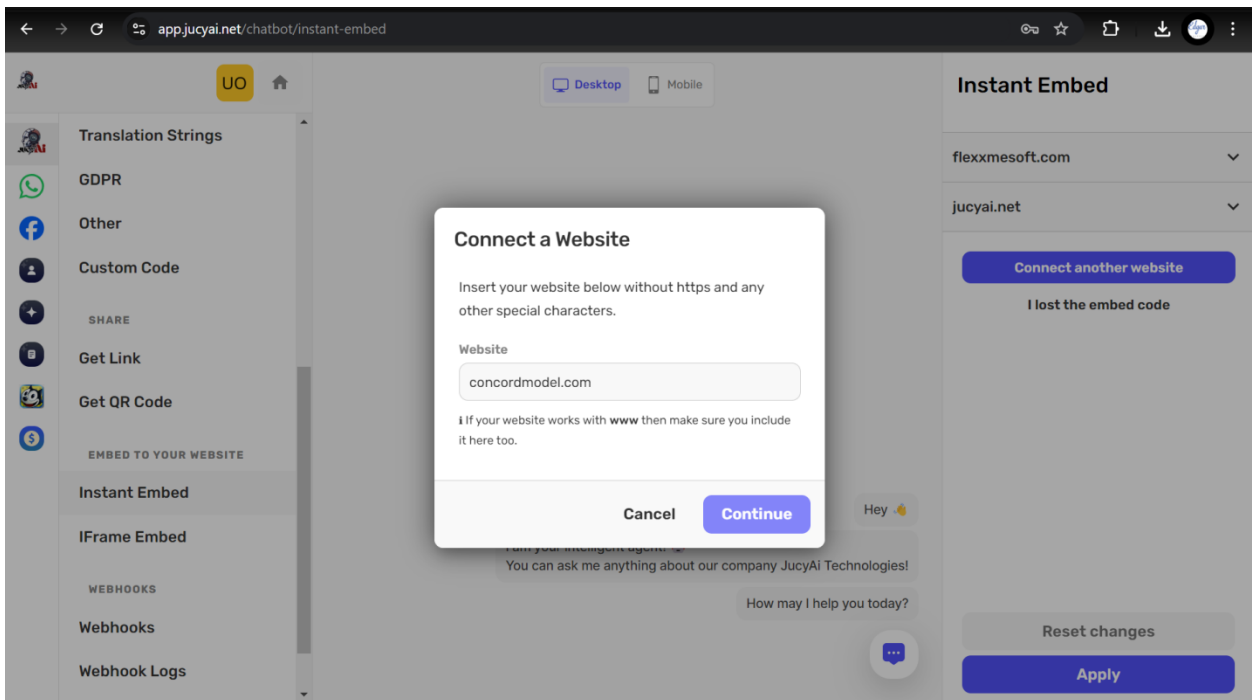
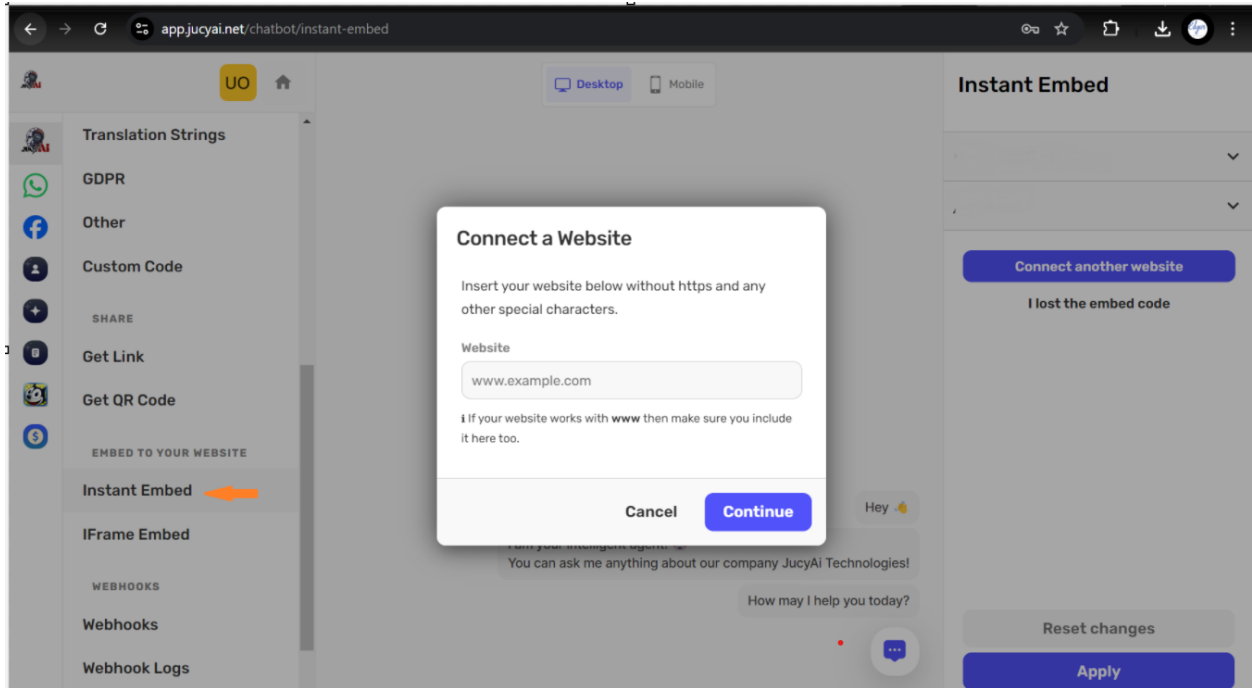


In the Greeting Editor you can edit greeting messages to engage visitors with welcome messages when the Chabot first loads in your website.

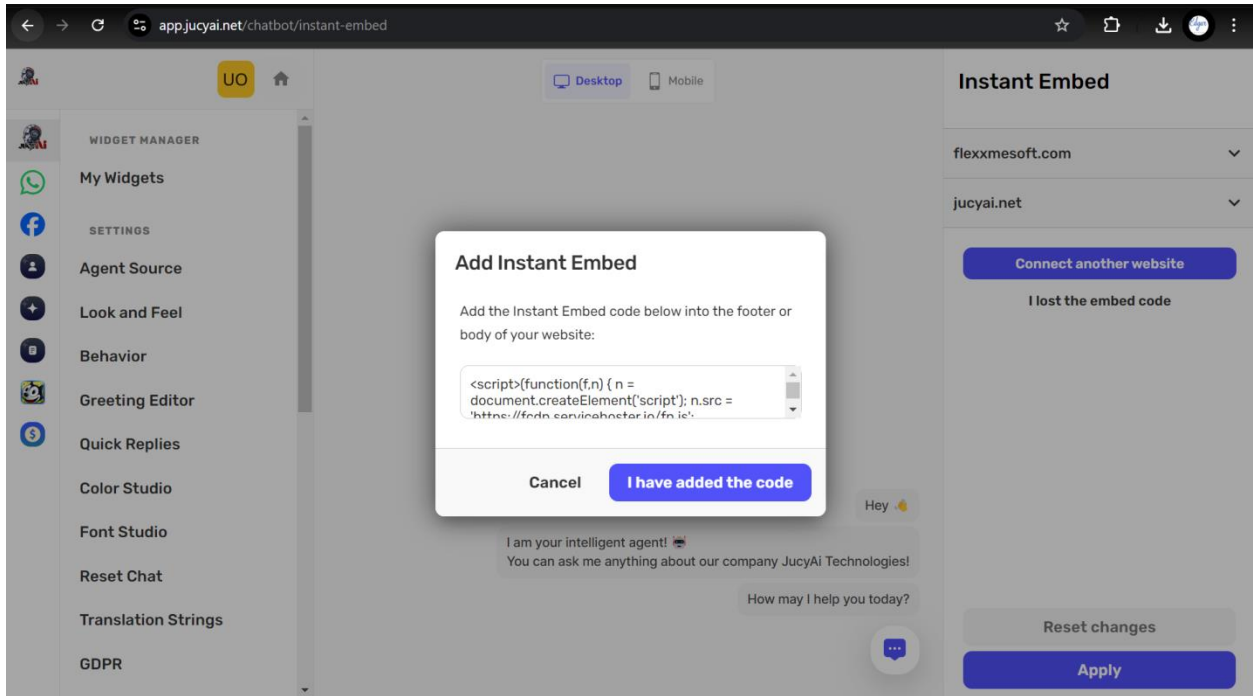


Connecting your AI chat bot to your website

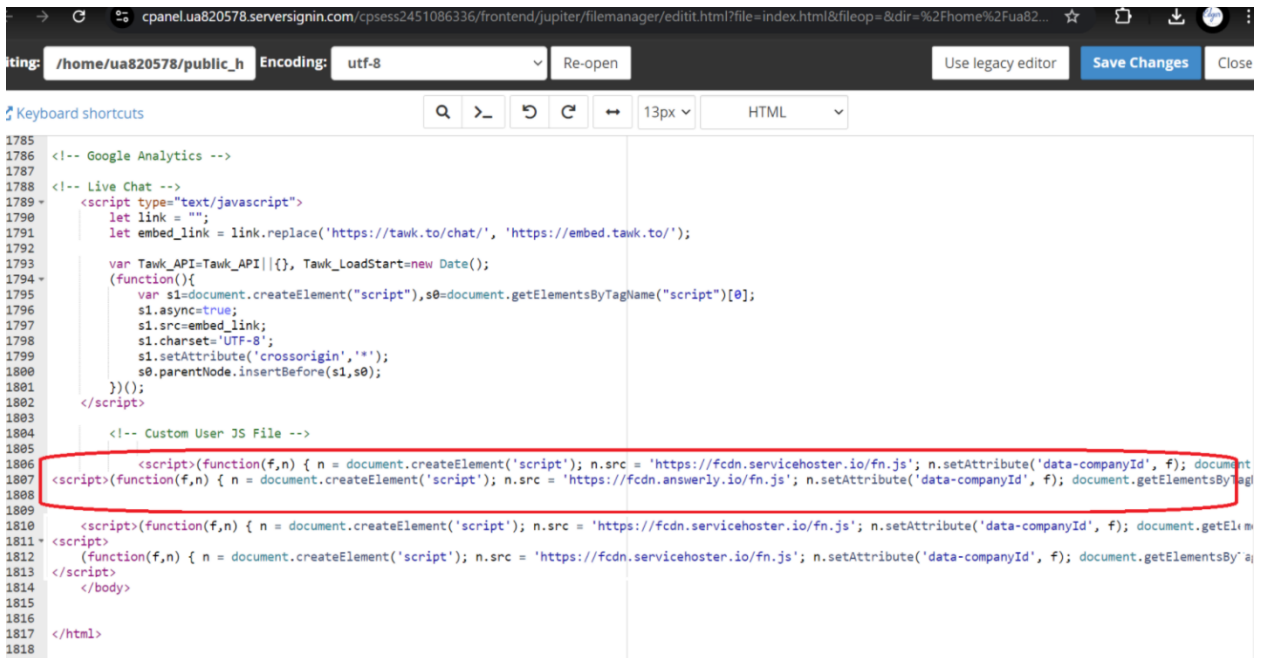
To connect your AI chat bot to your website, click on instant embed, click on **“Connect a website”** The **“Connect a website”** dialog box opens, insert your website without https and any other special character, if your website works with “www” then include it.



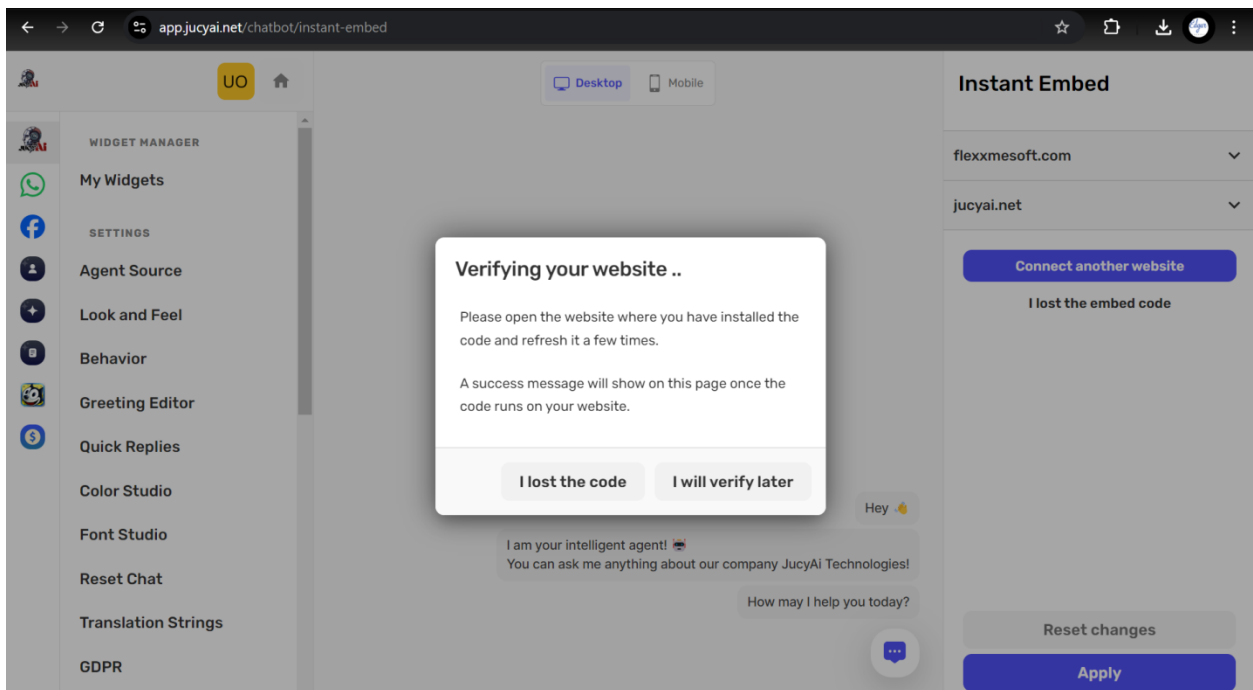
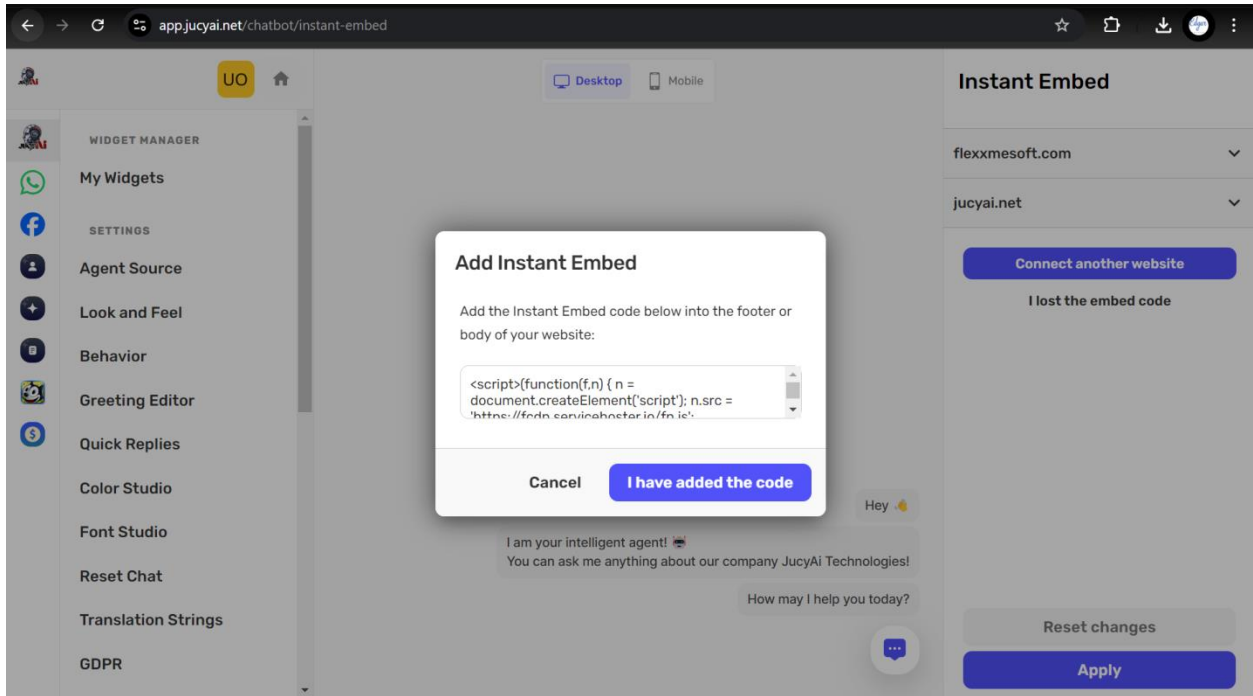
The click on continue, an Instant Embed code is been generated.



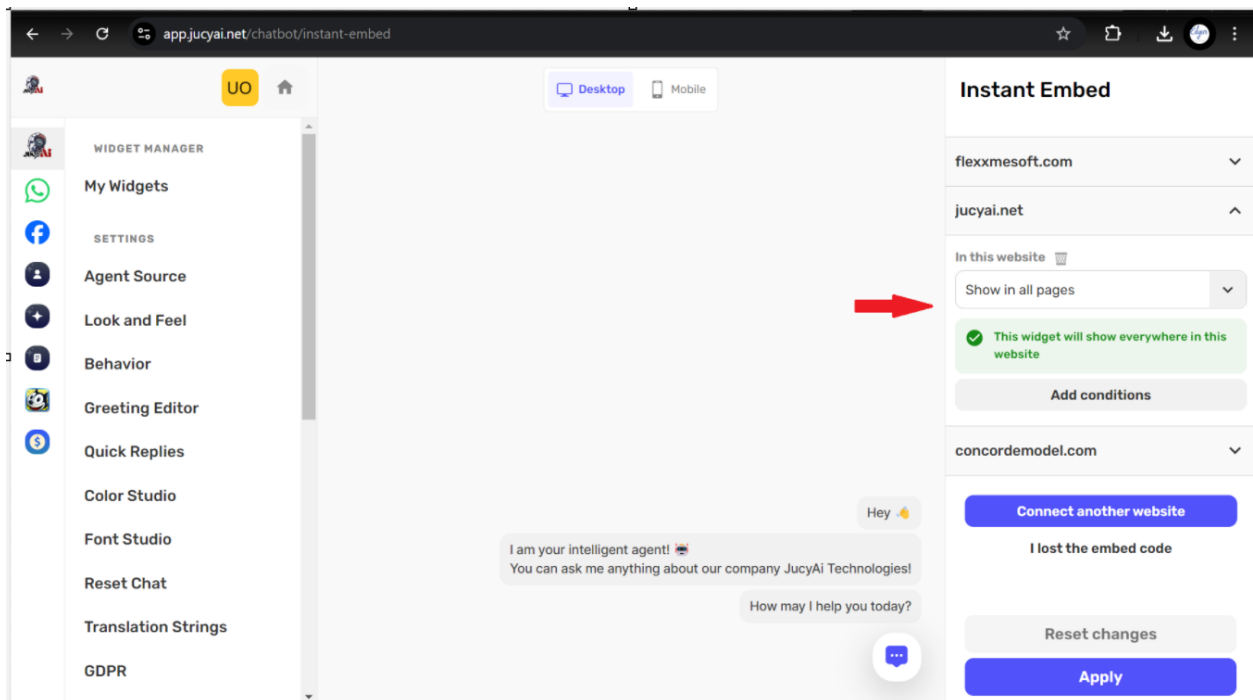
Add the "Instant Embed Code" to the footer or body of your website.



After you've done that, click on the "I have added the code" button.



Once the website is verified, you can now set the chat bot to appear in a page or all pages.



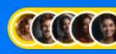


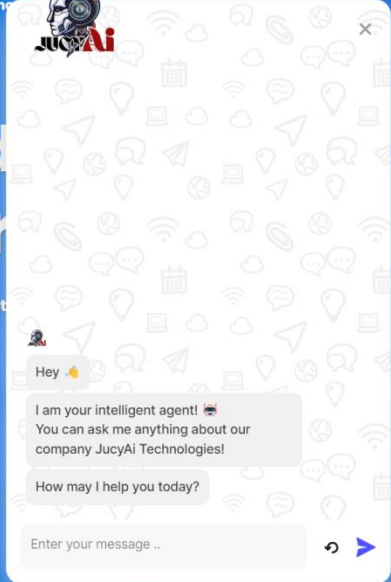
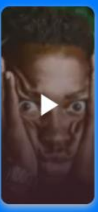
👉 JucyAi | The last Chatbot you need.

Features Included And Many More

'Smartify' customer engagement with JucyAi Chatbot

[Start Free Trial](#)

 1,781 Happy Customers



Hey 🙋

I am your intelligent agent! 🤖
You can ask me anything about our company JucyAi Technologies!

How may I help you today?

Enter your message .. 